



**Tuncmatik Ultra One Series  
60-80-100-120-160-200 kVA  
ONLINE  
UNINTERRUPTIBLE POWER SUPPLY  
USER MANUAL**

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# 1. Safety

Important safety instructions - Save these instructions

There exists dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobeying safety instructions.

## 1.1 Safety notes

1. Even no connection with utility power, 220/230/240VAC voltage may still exist at UPS terminal!
2. For the sake of human being safety, please well earth the UPS before starting it.
3. Don't open or damage battery, for the liquid spilled from the battery is strongly poisonous and do harmful to body!
4. Please avoid short circuit between anode and cathode of battery, otherwise, it will cause spark or fire!
5. Don't disassemble the UPS cover, or there may be an electric shock!
6. Check if there exists high voltage before touching the battery
7. Working environment and storage way will affect the lifetime and reliability of the UPS. Avoid the UPS from working under following environment for long time
  - ◆ Area where the humidity and temperature is out of the specified range(temperature 0 to 40°C, relative humidity 5%-95%)
  - ◆ Direct sunlight or location nearby heat
  - ◆ Vibration Area with possibility to get the UPS crashed.
  - ◆ Area with erosive gas, flammable gas, excessive dust, etc
8. Keep ventilations in good conditions otherwise the components inside the UPS will be over-heated which may affect the life of the UPS.

## 1.2 Symbols used in this guide



**WARNING!**

**Risk of electric shock**



**CAUTION!**

**Read this information to avoid equipment damage**

## 2. Main Features

### 2.1 Summarization

This series UPS is a kind of three-in-three-out high frequency online UPS.

The UPS can solve most of the power supply problems, such as blackout, over-voltage, under-voltage, voltage sudden drop, oscillating of decreasing extent, high voltage pulse, voltage fluctuation, surge, inrush current, harmonic distortion (THD), noise interference, frequency fluctuation, etc..

This UPS can be applied to different applications from computer device, automatic equipment, communication system to industry equipment.

### 2.2 Functions and Features

#### ◆Integrated solution for data center

UPS can be integrated with battery cabinet, PDU external maintenance bypass, offering excellent choice for data center.

#### ◆3Phase In/3Phase Out UPS

It is 3Phase In/3Phase Out high-density UPS system, of which input current is kept in balance. No unbalance problem might occur.

#### ◆Digital Control

This series UPS is controlled by Digital Signal Processor (DSP); enhance, it increases reliability, performance, self-protection, and self-diagnostics and so on.

#### ◆Battery Configurable

From 30 blocks to 50 blocks, the battery voltage of this series UPS can be configured at 30 blocks, 32 blocks, 34 blocks, 36 blocks, 38 blocks, 40 blocks, 42 blocks, 44 blocks, 46 blocks, 48 blocks or 50 blocks according to your convenience.

#### ◆Charging Current is configurable

Via setting tool, the user may set the capacity of the batteries as well as reasonable charging current as well as maximum charging current. Constant voltage mode, constant current mode or floating mode can be switched automatically and smoothly.

#### ◆Intelligent Charging Method

The series UPS adopts advanced three-stage charging method—

1<sup>st</sup> stage: high current constant current charging  
to guarantee to charge back to 90%;

2<sup>nd</sup>-stage: Constant Voltage

In order to vitalize battery and make sure batteries are fully charged

3<sup>rd</sup> stage: floating mode.

With this 3-stage charging method, it extends the life of the batteries and guarantees fast charging.

#### ◆LCD Display

With LCD plus LED displays, the user may easily get UPS status and its operational parameters, such as input/output voltage, frequency & load%, battery % and ambient temperature, etc...

#### ◆Intelligent Monitoring Function

Via optional SNMP Card, you may remotely control and monitor the UPS.

#### ◆EPO Function

The series UPS may be completely shut off when the EPO is pressed. REPO function (Remote EPO) is also available in this series UPS.



## 3. Installation

### 3.1 Unpacking and checking



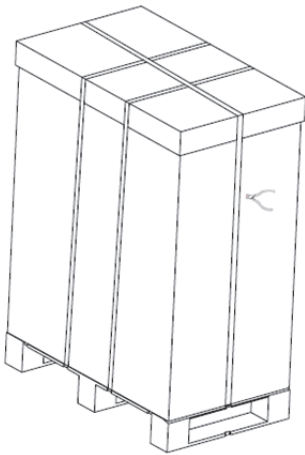
**Don't lean the UPS when moving it out from the packaging**

#### Procedure

**Step 1** Use a pallet truck to transport the UPS to the installation position.

**Step 2** Check the UPS packing.

**Step 3** Hold the sliding plate steady. Cut and remove the binding tapes.

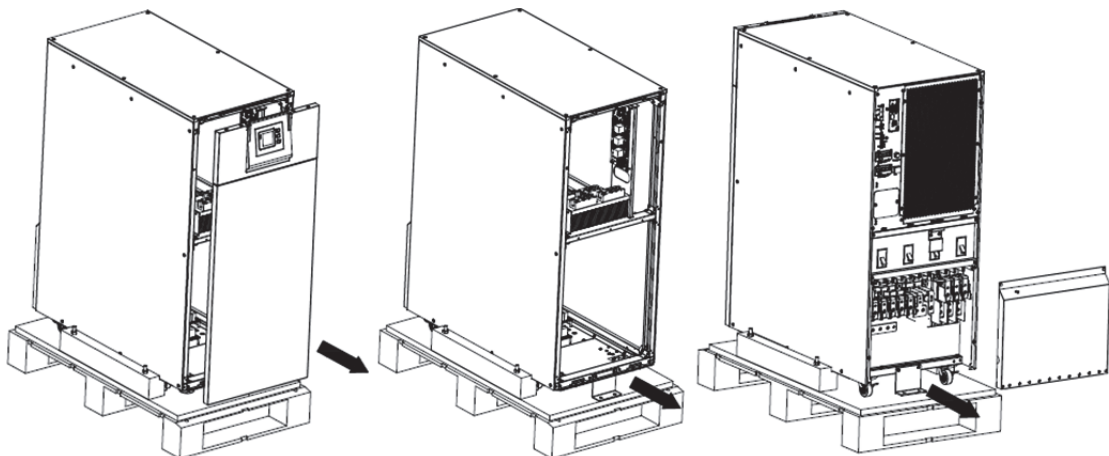


**Step 5** Remove the plastic bag and take out the fittings box.

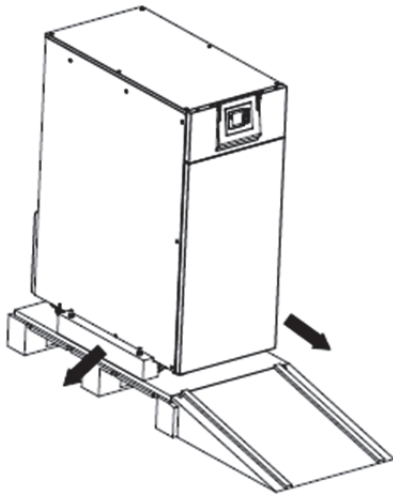
**Step 6** Check that the UPS is intact.

1. Visually inspect the UPS appearance for shipping damage. If it is damaged, notify the carrier immediately.
2. Check the accessories according to the packing list and contact the dealer in case of missing parts.

**Step 7** Remove the front panel and rear panel to remove the L-shaped bracket that secures the cabinet and the pallet, and secure the sliding

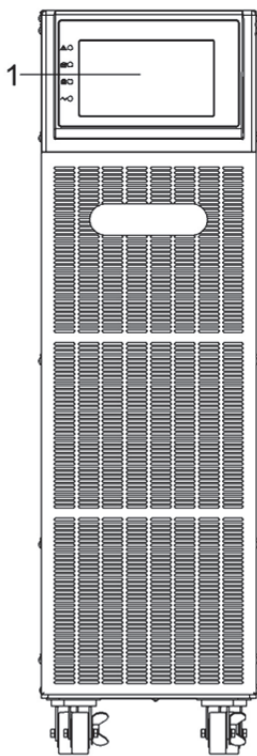


**Step 8** Remove the front panel and rear panel to remove the L-shaped bracket and the plates at the left and right side of the UPS that secures the cabinet and the pallet, and secure the sliding

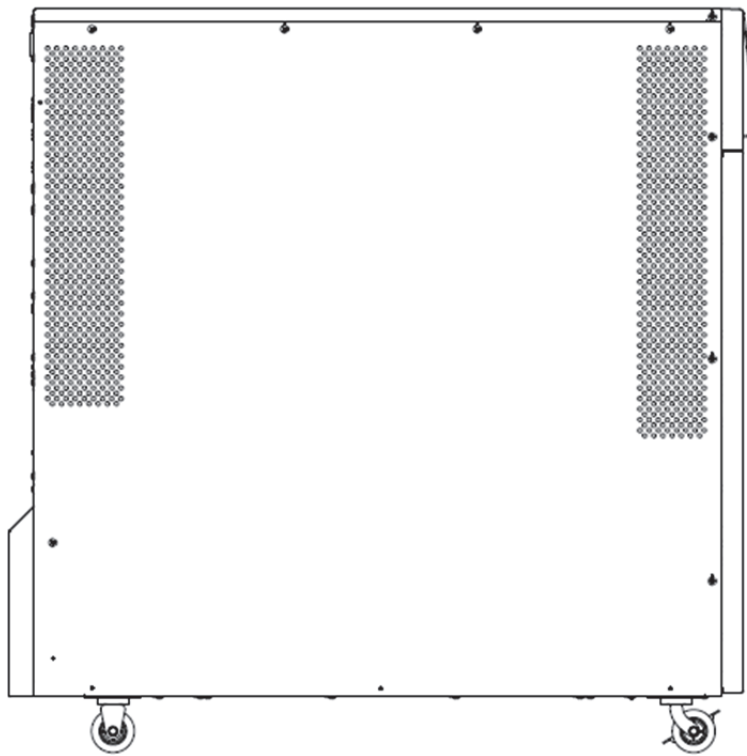


### 3.2 Cabinet Outlook

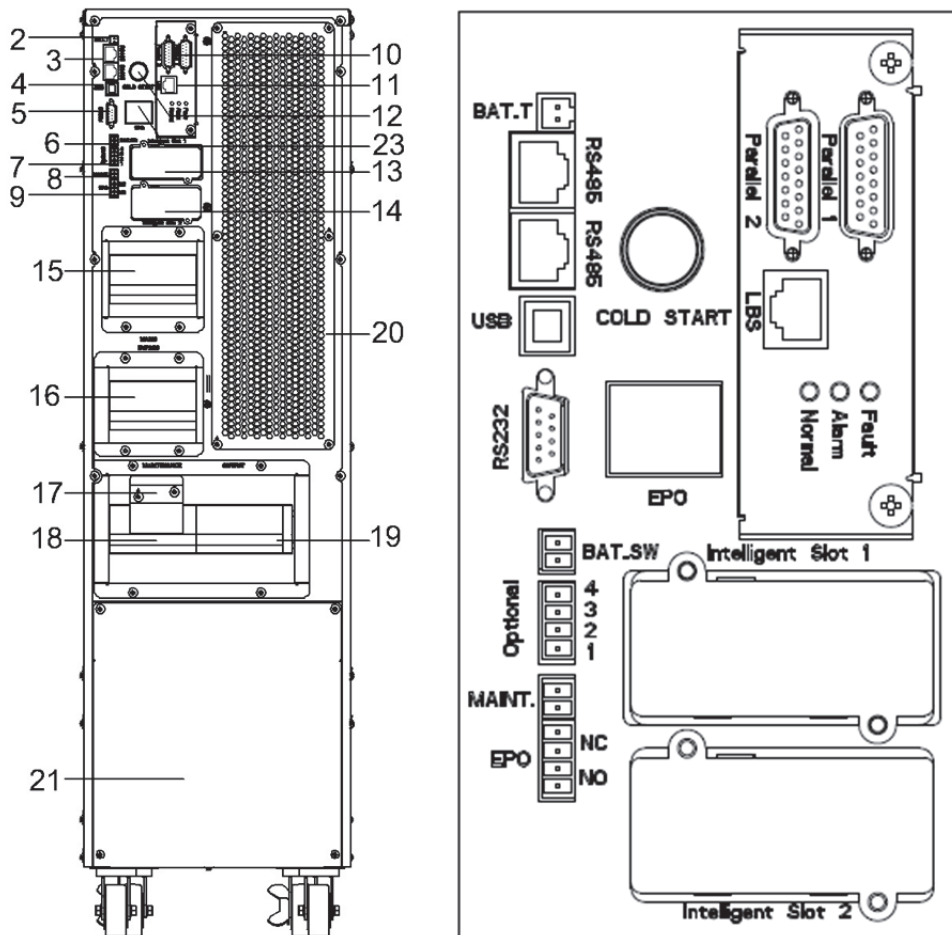
60kVA



Front View

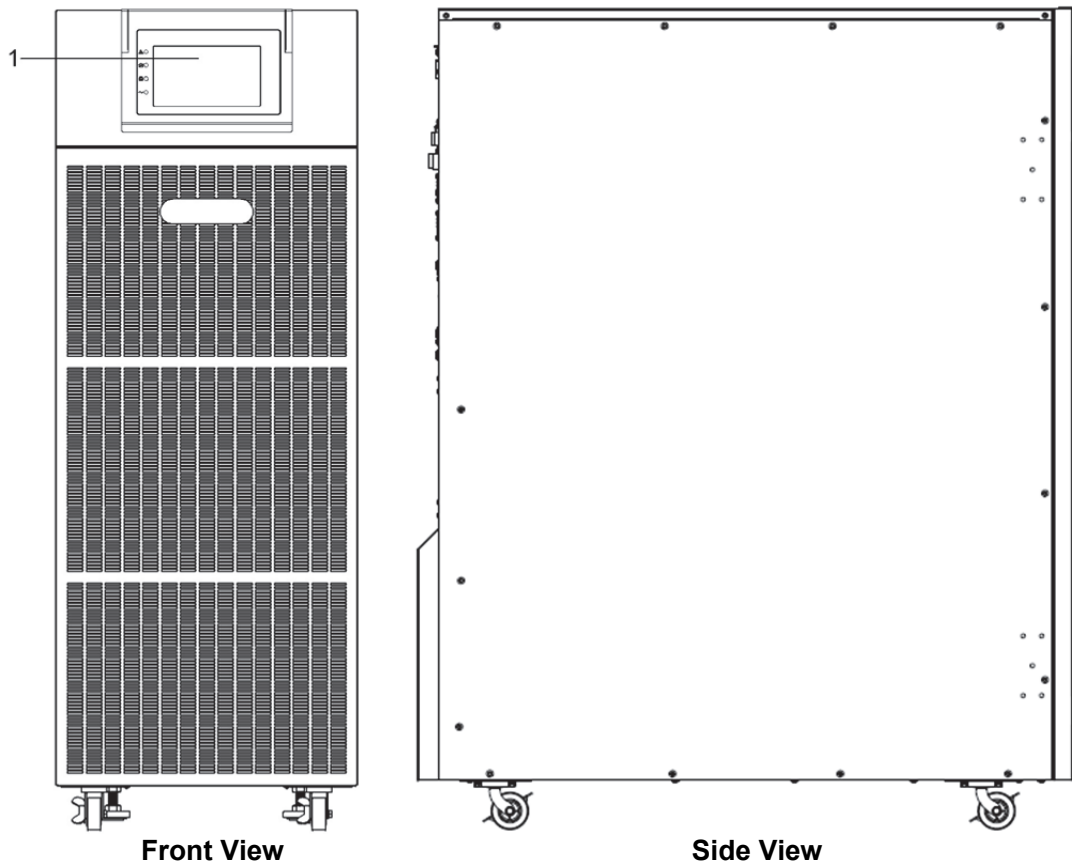


Side View



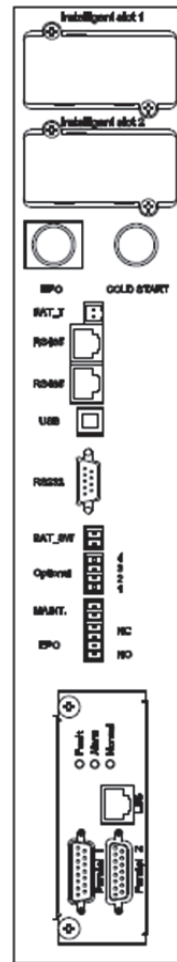
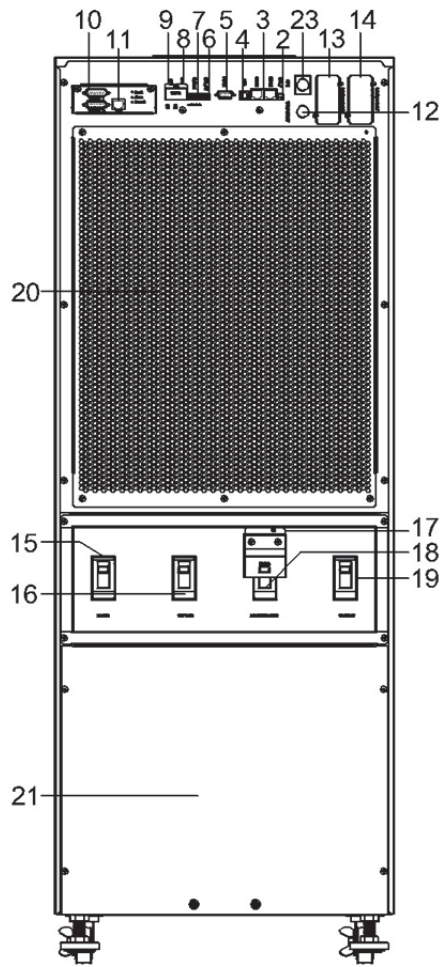
Rear View

80kVA-160kVA



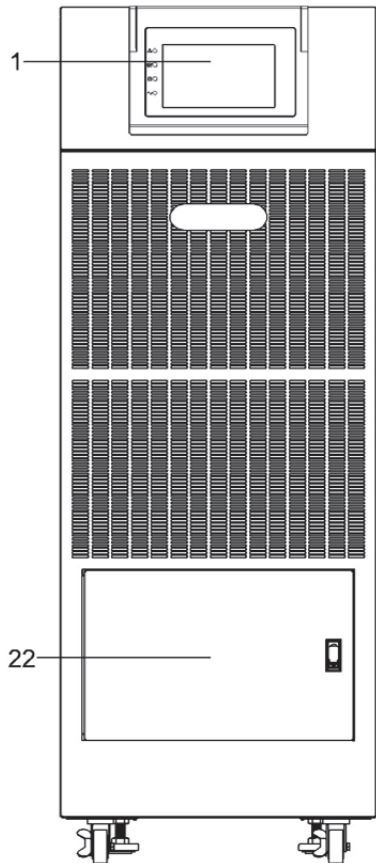
Front View

Side View

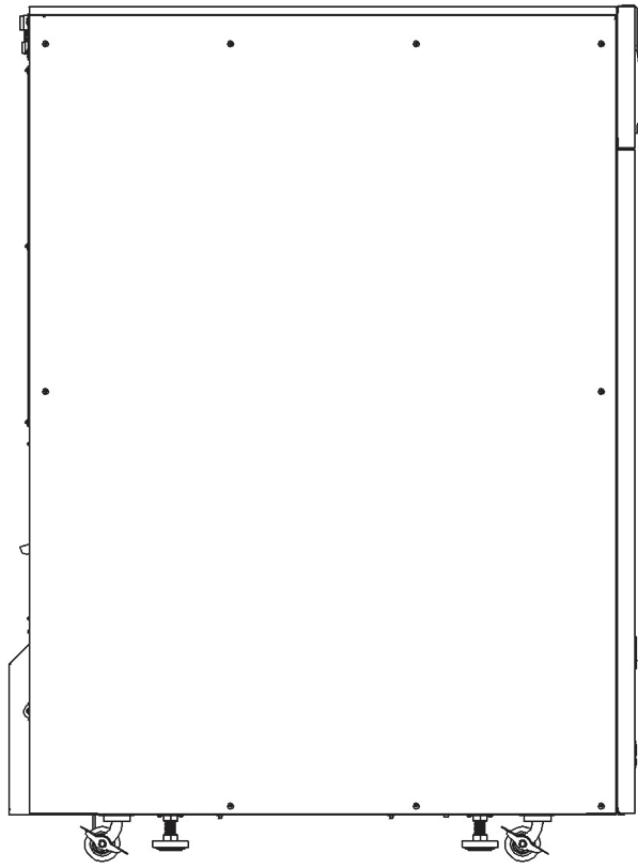


Rear View

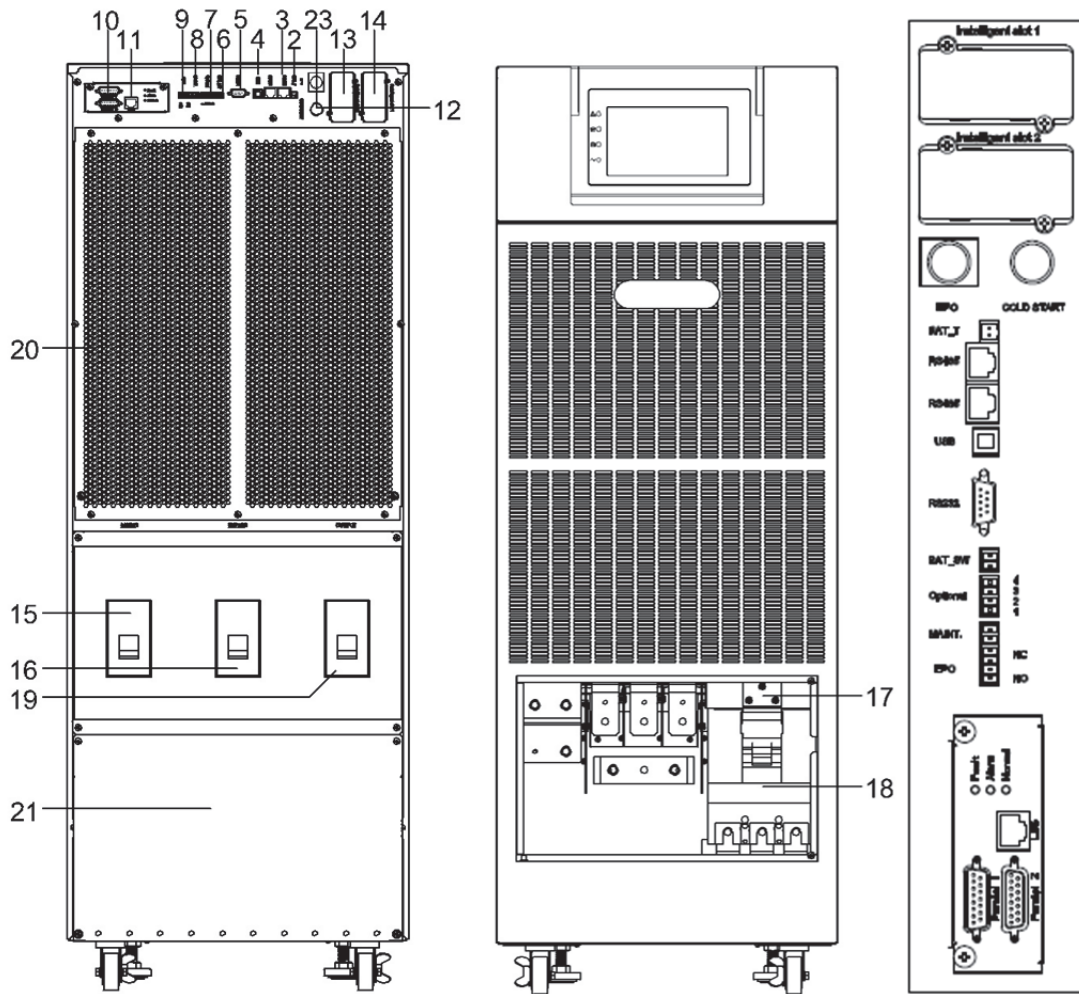
200kVA



Front View



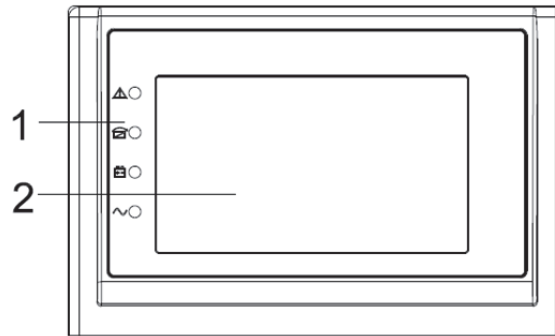
Side View



**Rear View**

(1) LCD panel	(2) Temperature sensor port (for NTC)
(3) RS485 port (for RS485 temperature sensor)	(4) USB port
(5) RS232	(6) BAT_SW : detect battery switch status
(7) Optional port (Port for Backfeed protection, or for battery breaker driver to prevent battery over-drain after UPS shuts down)	(8) MAINTAIN-AUXSWS port
(9) REPO port	(10) Parallel port
(11) LBS port	(12) Cold-start
(13) Intelligent Slot 1 (SNMP card/ Relay card)	(14) Intelligent Slot 2 (SNMP card/ Relay card)
(15) Mains breaker	(16) Bypass breaker
(17) Maintenance breaker cover	(18) Maintenance breaker
(19) Output breaker	(20) Cover for UPS Maintenance
(21) Cabling terminal cover	(22) Maintenance breaker and battery terminal door(200K)
(23) EPO key	

### 3.3 LCD control panel



**LCD control panel introduction**

(1) LED ( from top to bottom: “Fault”, “bypass”, “battery”, “inverter” )

(2) LCD display

### 3.4 Installation notes

Note: Consider for the convenience of operation and maintenance, the space in front and back of the cabinet should be left at least 100cm and 80cm respectively when installing the cabinet.

◆ Please place the UPS in a clean, stable environment, avoid the vibration, dust, humidity, flammable gas and liquid, corrosive. To avoid from high room temperature, a system of room extractor fans is recommended to be installed. Optional air filters are available if the UPS operates in a dusty environment.

◆ The environment temperature around UPS should keep in a range of 0°C~40°C. If the environment temperature exceeds 40°C, the rated load capacity should be reduced by 12% per 5°C. The max temperature can't be higher than 50°C.

◆ If the UPS is dismantled under low temperature, it might be in a condensing condition. The UPS can't be installed unless the internal and external of the equipment is fully dry. Otherwise, there will be in danger of electric shock.

◆ Batteries should be mounted in an environment where the temperature is within the required specs. Temperature is a major factor in determining battery life and capacity. In a normal installation, the battery temperature is maintained between 15°C and 25°C. Keep batteries away from heat sources or main air ventilation area, etc.



#### **WARNING!**

**Typical battery performance data are quoted for an operating temperature between 20°C and 25°C. Operating it above this range will reduce the battery life while operation below this range will reduce the battery capacity.**

◆ Should the equipment not be installed immediately it must be stored in a room so as to protect it against excessive humidity and or heat sources.



#### **CAUTION!**

**An unused battery must be recharged every 6months Temporarily connecting the UPS to a suitable AC supply mains and activating it for the time required for recharging the batteries.**

◆ The highest altitude that UPS may work normally with full load is 1500 meters. The load capacity should be reduced when this UPS is installed in place whose altitude is higher than 1500 meters, shown as the following table:

(Load coefficient equals max load in high altitude place divided by nominal power of the UPS)



Altitude (m)	1500	2000	2500	3000	3500	4000	4500	5000
Load coefficient	100%	95%	90%	85%	80%	75%	70%	65%

◆The UPS cooling is depending on fan, so it should be kept in good air ventilation area. There are many ventilation holes on the front and rear, so they should not be blocked by any exotic obstacles.

### 3.5 External Protective Devices

For safety reasons, it is necessary to install, external circuit breaker at the input A.C. supply and the battery. This chapter provides guidelines for qualified installers that must have the knowledge of local wiring practices for the equipment to be installed.

#### ◆External Battery

The UPS and its associated batteries are protected against the effect of over-current through a DC compatible thermo-magnetic circuit-breaker (or a set of fuses) located close to the battery.

#### ◆UPS Output

Any external distribution board used for load distribution shall be fitted with protective devices that may avoid the risk of UPS overloaded.

#### ◆Over-current

Protection device shall be installed at the distribution panel of the incoming main supply. It may identify the power cables current capacity as well as the overload capacity of the system.



#### CAUTION!

Select a thermo magnetic circuit-breaker with an IEC 60947-2 trip curve C (normal) for 125% of the current as listed below.

### 3.6 Power Cables

◆The cable design shall comply with the voltages and currents provided in this section, Kindly follow local wiring practices and take into consideration the environmental conditions (temperature and physical support media) .



#### WARNING!

Upon starting. Please ensure that you are aware of the location and operation of the external isolators which are connected to the UPS input/bypass supply of the mains distribution panel. Check to see if these supplies are electrically isolated. And post and necessary warning signs to prevent any inadvertent operation.

#### 3.6.1 Recommended cross-sectional areas for power cables

UPS cabinet	Cable Dimension			
	AC Input (mm <sup>2</sup> )	AC Output (mm <sup>2</sup> )	DC Input (mm <sup>2</sup> )	Grounding (mm <sup>2</sup> )
60kVA	35	35	50	25
80kVA	50	50	70	35
100kVA	70	50	120	35
120kVA	95	70	150	50
160kVA	120	95	185	70
200kVA	150	100	120*2	95

- ◆ When selecting, connecting, and routing power cables, follow local safety regulations and rules.
- ◆ If external conditions such as cable layout or ambient temperatures change, perform verification in accordance with the IEC-60364-5-52 or local regulations.
- ◆ If the rated voltage is 400 V, multiply the currents by 0.95. If the rated voltage is 415 V, multiply the currents by 0.92.
- ◆ If primary loads are non-linear loads, increase the cross-sectional areas of neutral wires 1.5–1.7 times.
- ◆ The nominal battery discharge current refers to the current of forty 12 V batteries at 480V in standard configuration.
- ◆ The maximum battery discharge current refers to the current when forty 12 V batteries in standard configuration, that is, two hundred and forty 2 V battery cells (1.67 V/cell), stop discharging.
- ◆ The battery cable specifications are selected based on 40 batteries by default and compatible with application scenarios with 30–50 batteries.
- ◆ When the mains input and bypass input share a power source, configure both types of input power cables as mains input power cables. The cables listed in Table are used only when the following requirements are met:
  - Routing mode: Routing the cables over the cable ladder or bracket in a single layer (IEC60364-5-52 middle E).
  - The ambient temperature is 30°C.
  - The AC voltage loss is less than 3%, and the DC voltage loss is less than 1%.
  - 90°C copper flexible cable.
  - The length of the AC power cables of a UPS is no longer than 30 m and DC power cables no longer than 50 m.

### 3.6.2 Power cable connector requirements

Model	Connector	Connection Mode	Bolt Type	Bolt Hole Diameter	Torque
60kVA	Mains input connector	Crimped OT terminals	M8	8.5mm	26N•m
	Bypass input connector	Crimped OT terminals	M8	8.5mm	26N•m
	Battery input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Output connector	Crimped OT terminals	M8	8.5mm	26N•m
	Grounding connector	Crimped OT terminals	M8	8.5mm	26N•m
80-160kVA	Mains input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Bypass input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Battery input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Output connector	Crimped OT terminals	M10	10.5mm	44N•m
	Grounding connector	Crimped OT terminals	M10	10.5mm	44N•m



200kVA	Mains input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Bypass input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Battery input connector	Crimped OT terminals	M10	10.5mm	44N•m
	Output connector	Crimped OT terminals	M10	10.5mm	44N•m
	Grounding connector	Crimped OT terminals	M10	10.5mm	44N•m

### 3.6.3 Recommended input front-end and output back-end circuit breakers

UPS capacity	Component	Specifications
60kVA	Mains input circuit breaker	125A 3P
	Bypass input circuit breaker	125A 3P
	Output circuit breaker	125A 3P
	Battery circuit breaker	200A 3P
80kVA	Mains input circuit breaker	160A 3P
	Bypass input circuit breaker	160A 3P
	Output circuit breaker	160A 3P
	Battery circuit breaker	250A 3P
100kVA	Mains input circuit breaker	200A 3P
	Bypass input circuit breaker	200A 3P
	Output circuit breaker	200A 3P
	Battery circuit breaker	320A 3P
120kVA	Mains input circuit breaker	250A 3P
	Bypass input circuit breaker	250A 3P
	Output circuit breaker	250A 3P
	Battery circuit breaker	400A 3P
160kVA	Mains input circuit breaker	320A 3P
	Bypass input circuit breaker	320A 3P
	Output circuit breaker	320A 3P
	Battery circuit breaker	500A 3P
200kVA	Mains input circuit breaker	400A 3P
	Bypass input circuit breaker	400A 3P
	Output circuit breaker	400A 3P
	Battery circuit breaker	630A 3P



### CAUTION!

**Protective earth cable: Connect each cabinet to the main ground system. For Grounding connection, follow the shortest route possible.**



### WARNING!

**Failure to follow adequate earthing procedures may result in electromagnetic interference or in hazards involving electric shock and fire**

## 3.7 Power cable connect

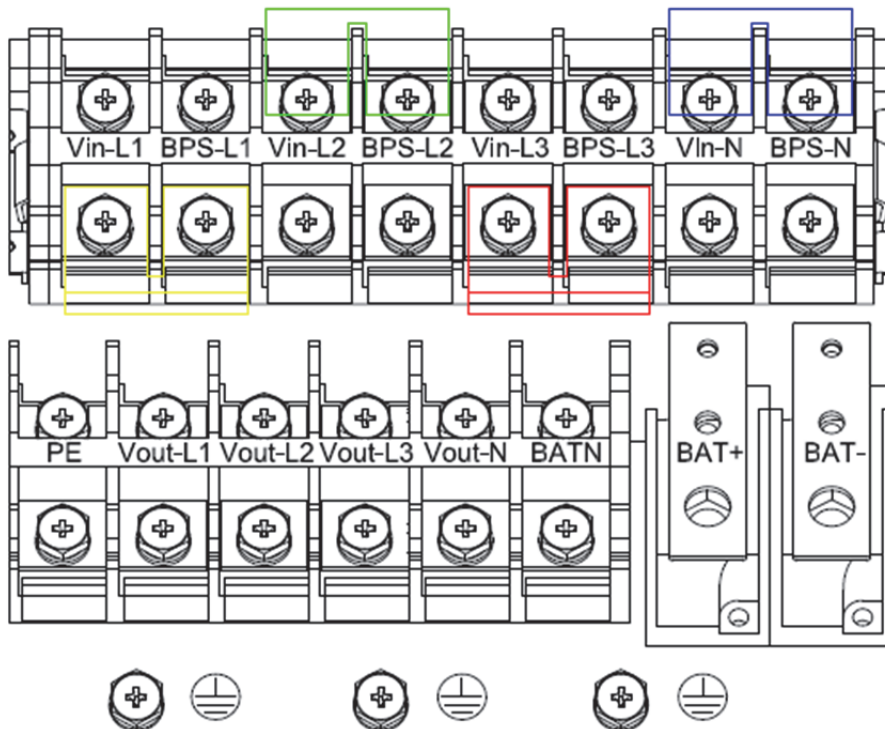
Once the equipment has been finally positioned and secured, connect the power cables as described in the following procedure.

Verify the UPS is totally isolated from its external power source and also all power isolators of the UPS are open. Check to see if they are electrically isolated, and post any necessary warning signs to prevent their inadvertent operation.

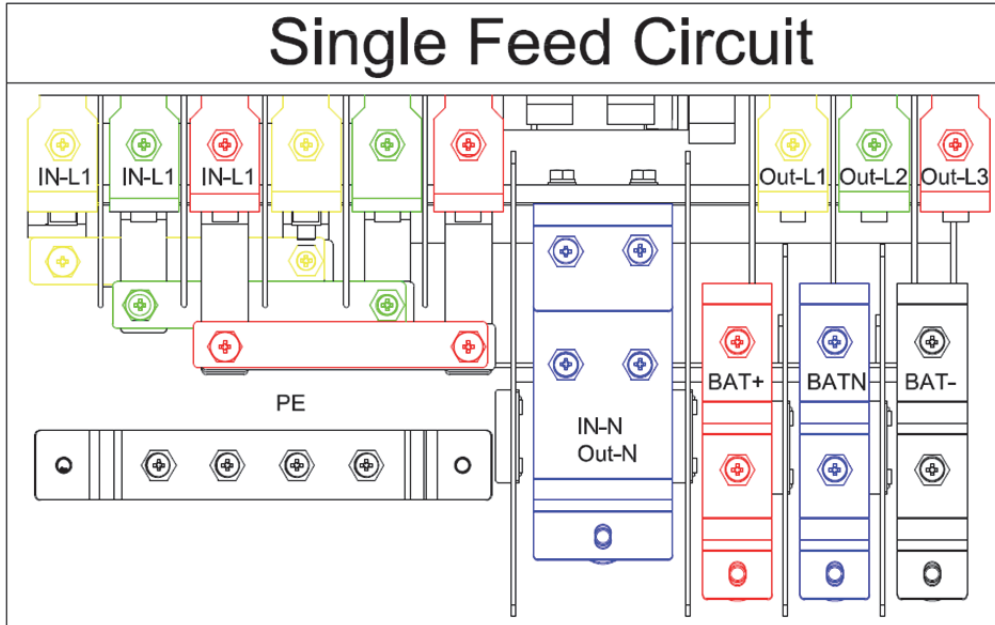
Open the UPS rear panel; Remove the cover of terminals for wiring easily.

### 3.7.1 Common input connection

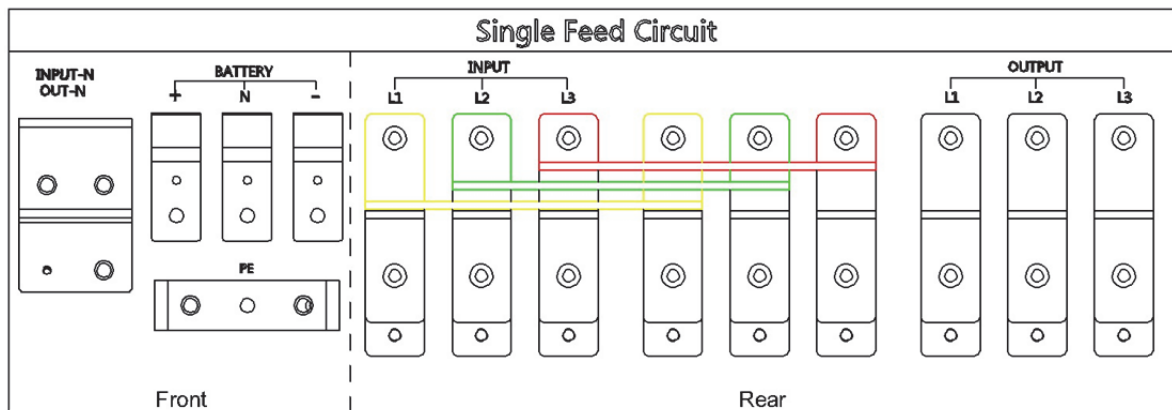
#### 60kVA



## 80kVA-160 kVA



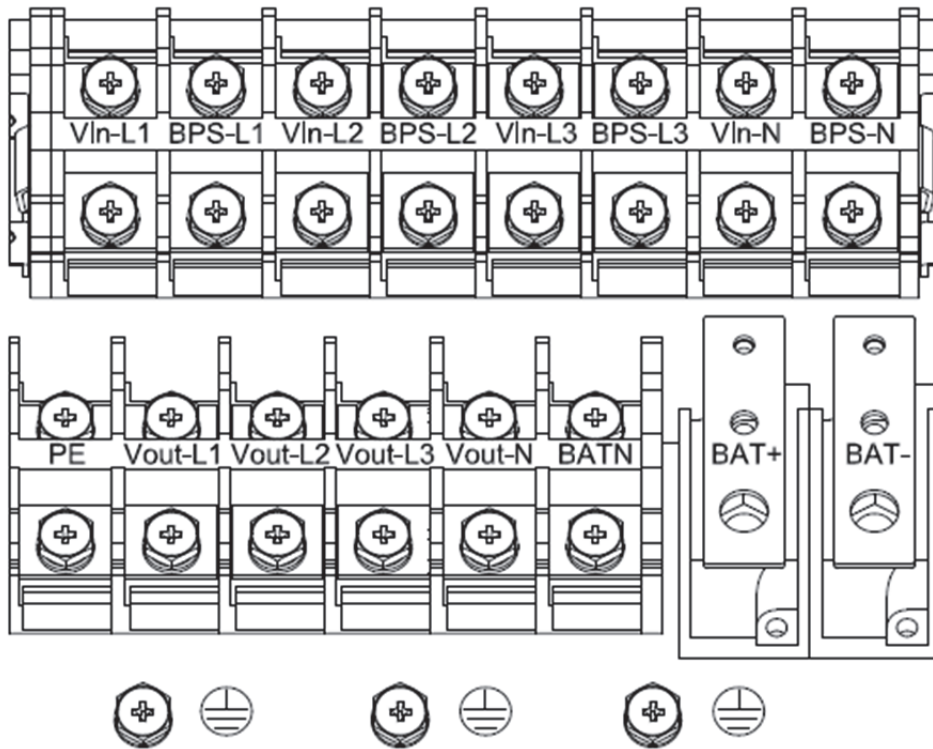
## 200 kVA



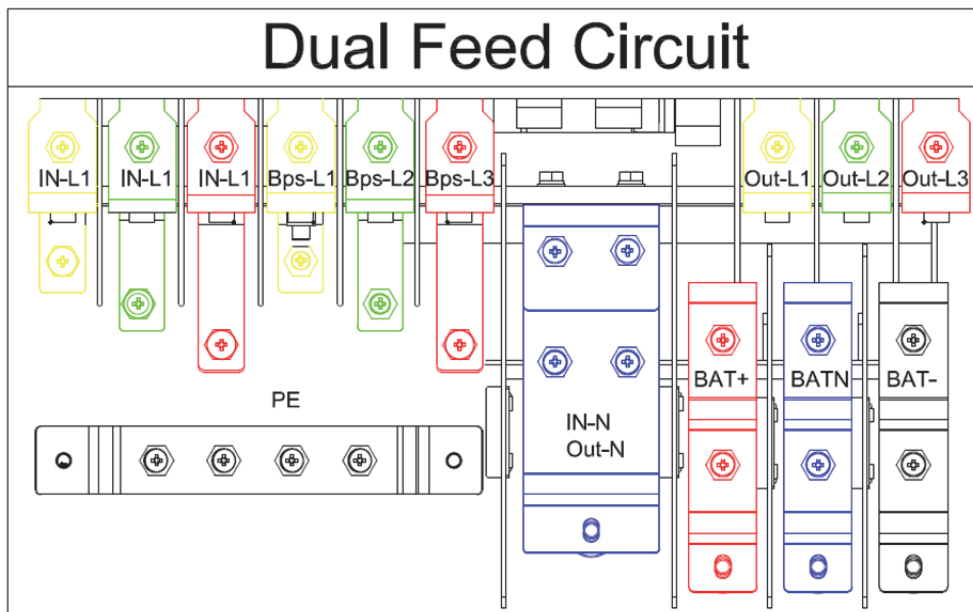
INPUT Primary input Line	OUTPUT
	<b>Vout-L1:</b> Output Phase L1
<b>Vin-L1:</b> Primary input Phase L1	<b>Vout -L2:</b> Output Phase L2
<b>Vin-L2:</b> Primary input Phase L2	<b>Vout -L3:</b> Output Phase L3
<b>Vin-L3:</b> Primary input Phase L3	<b>Vout -N:</b> Output Neutral
<b>Vin-N:</b> Input Neutral for primary and secondary input	<b>PE:</b> Grounding
	<b>BAT+:</b> Positive terminal of the batteries string
	<b>BATN:</b> Neutral terminal of the batteries string
	<b>BAT-:</b> Negative terminal of the batteries string

### 3.7.2 Dual input connection

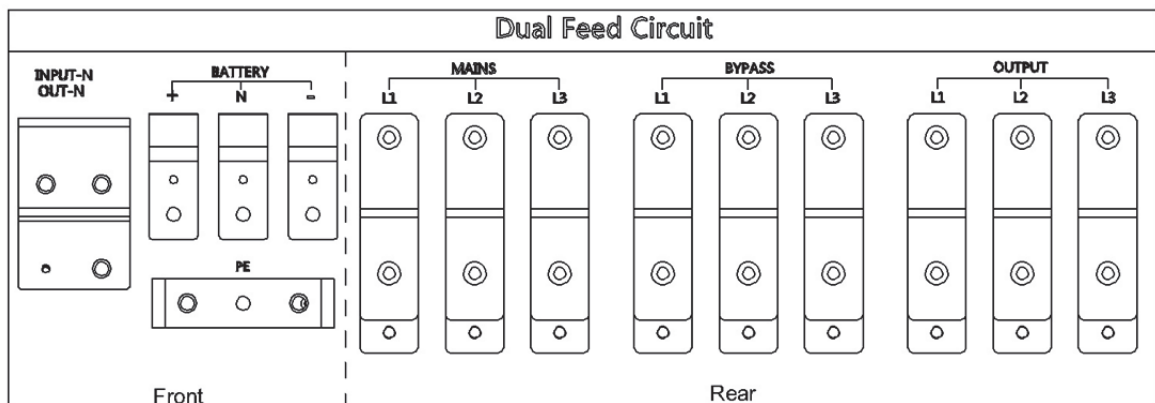
60kVA



80kVA -160kVA



200kVA



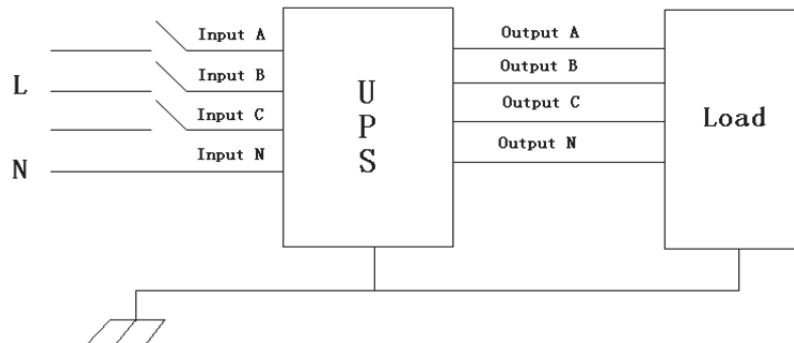
<b>Mains</b> Primary input Line	<b>Output</b>
<b>Bypass</b> Secondary/Bypass input line (optional)	<b>Vout-L1:</b> Output Phase L1
<b>Vin-L1:</b> Primary input Phase L1	<b>Vout-L2:</b> Output Phase L2
<b>Vin-L2:</b> Primary input Phase L2	<b>Vout-L3:</b> Output Phase L3
<b>Vin-L3:</b> Primary input Phase L3	<b>Vout-N:</b> Output Neutral
<b>Vin-N:</b> Input Neutral for primary and secondary input	<b>PE:</b> Grounding
<b>BPS-L1:</b> Secondary input Phase L1	<b>BAT+:</b> Positive terminal of the batteries string
<b>BPS-L2:</b> Secondary input Phase L2	<b>BATN:</b> Neutral terminal of the batteries string
<b>BPS-L3:</b> Secondary input Phase L3	<b>BAT-:</b> Negative terminal of the batteries string

**Warning!**



In the case of “Dual input” operation, make sure the copper wire between each input lines have been removed. The AC input and the AC bypass supplies must be referenced to the same neutral point.

Choose appropriate power cable. (Refer to the table above) and pay attention to the diameter of the connection terminal of the cable that should be greater than or equal to that of the connection poles;



**WARNING!**



If the load equipment is not ready to accept power on the arrival of the commissioning engineer then ensure that the system output cables are safely isolated at their ends

Connect the safety earth and any necessary bonding earth cables to the copper earth screw located on the floor of the equipment below the power connections. All cabinets in the UPS must be grounded properly.



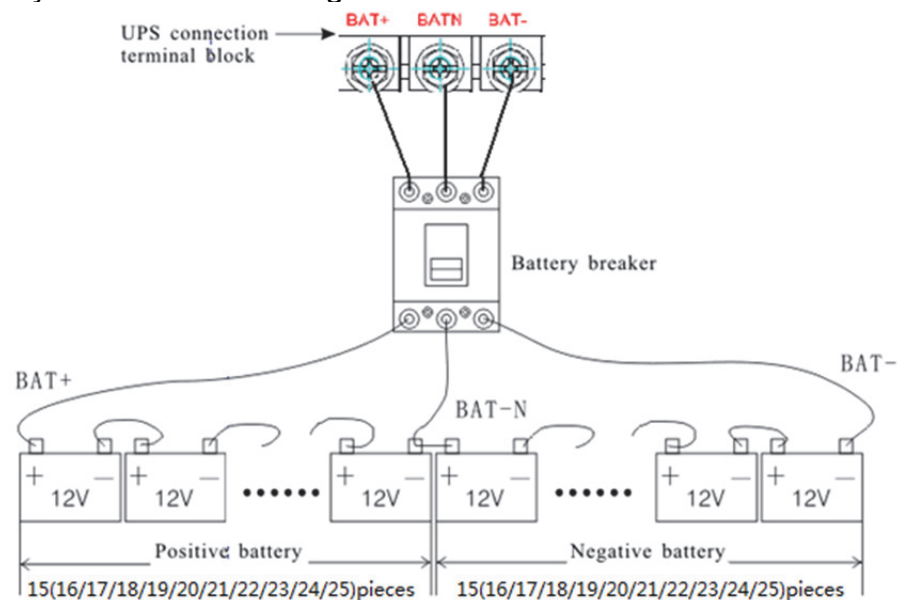
**CAUTION!**

The earthing and neutral bonding arrangement must be in accordance with local and national codes of practice.

### 3.8 Battery connection

The UPS adopts positive and negative double battery framework, total 30(optional 32/34/36/38/40/42/44/46/48/50) in series. A neutral cable is retrieved from the joint between the cathode of the 15<sup>th</sup> (16<sup>th</sup>/17<sup>th</sup>/18<sup>th</sup>/19<sup>th</sup>/20<sup>th</sup>/21<sup>th</sup>/22<sup>th</sup>/23<sup>th</sup>/24<sup>th</sup>/25<sup>th</sup>) and the anode of the 16<sup>th</sup> (17<sup>th</sup>/18<sup>th</sup>/19<sup>th</sup>/20<sup>th</sup>/21<sup>th</sup>/22<sup>th</sup>/23<sup>th</sup>/24<sup>th</sup>/25<sup>th</sup>/26<sup>th</sup>) of the batteries. Then the neutral cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire.

External battery connections for long-run units.



Note:

The BAT+ of the UPS connect poles is connected to the anode of the positive battery, the BAT-N is connected to the cathode of the positive battery and the anode of the negative battery, the BAT- is connected to the cathode of the negative battery.

factory setting of the long-run unit is battery quantity---30pcs, battery capacity---12V100AH (charger current 15A). When connecting 32/34/36/38/40/42/44/46/48/50 batteries, please re-set desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. All related settings can be done through LCD panel or monitoring software



#### CAUTION!

Ensure correct polarity battery string series connection. I.e. inter-tier and inter block connections are from (+) to (-) terminals. Don't mix batteries with different capacity or different brands, or even mix up new and old batteries, either.



#### WARNING!

Ensure correct polarity of string end connections to the Battery Circuit Breaker and from the Battery Circuit Breaker to the UPS terminals i.e. (+) to (+) / (-) to (-) but disconnect one or more battery cell links in each tier. Do not reconnect these links and do not close the battery circuit breaker unless authorized by the commissioning engineer.

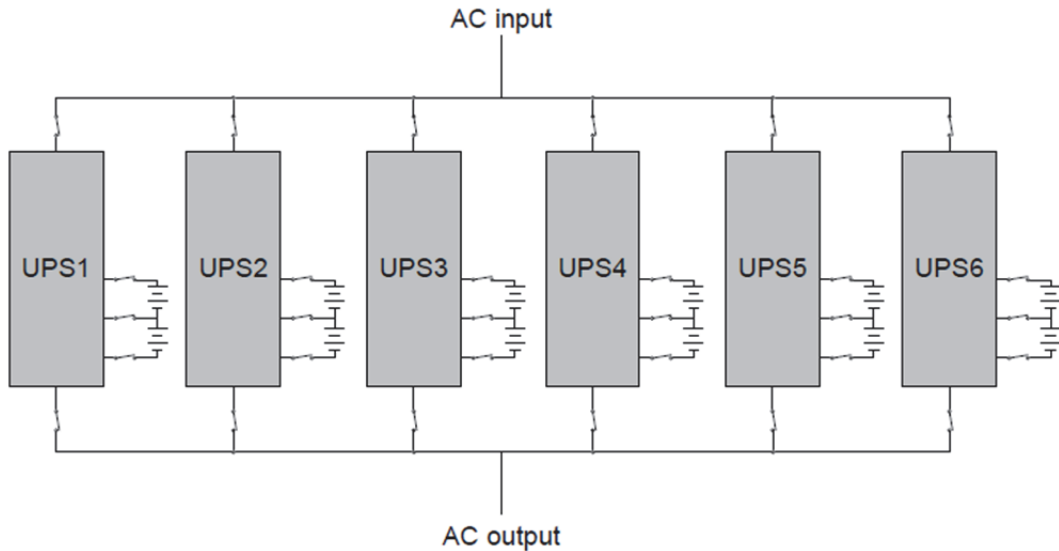
### 3.9 UPS parallel Installation

The following sections introduce the installation procedures specified to the parallel system.

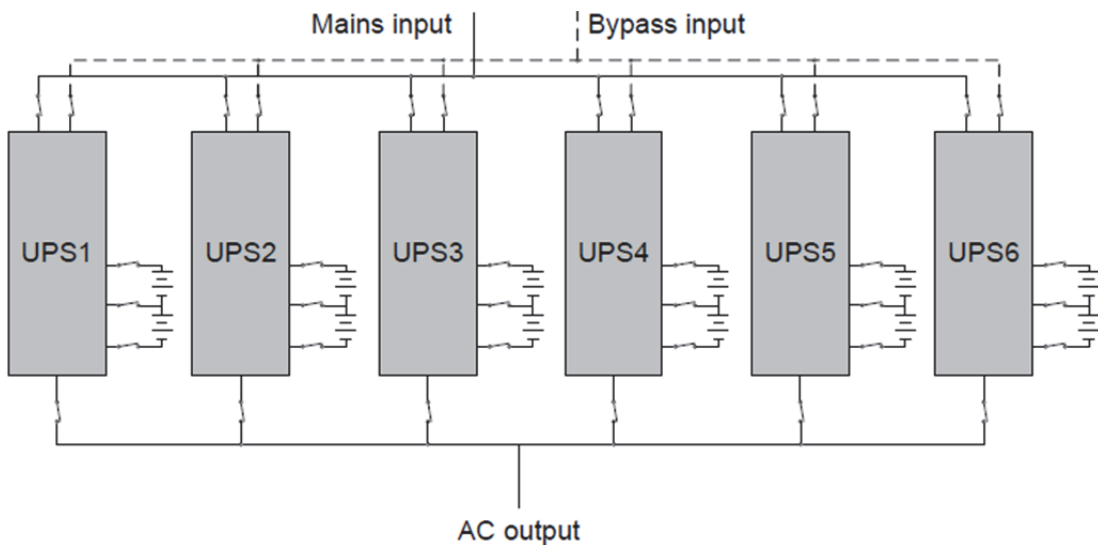
#### 3.9.1 Cabinet installation

Connect all the UPS needed to be put into parallel system as below picture.

**Single input:**



**Dual input:**



Make sure each UPS input breaker is in "off" position and there is no any output from each UPS connected. Battery groups can be connected separately or in parallel, which means the system itself provides both separate battery and common battery.

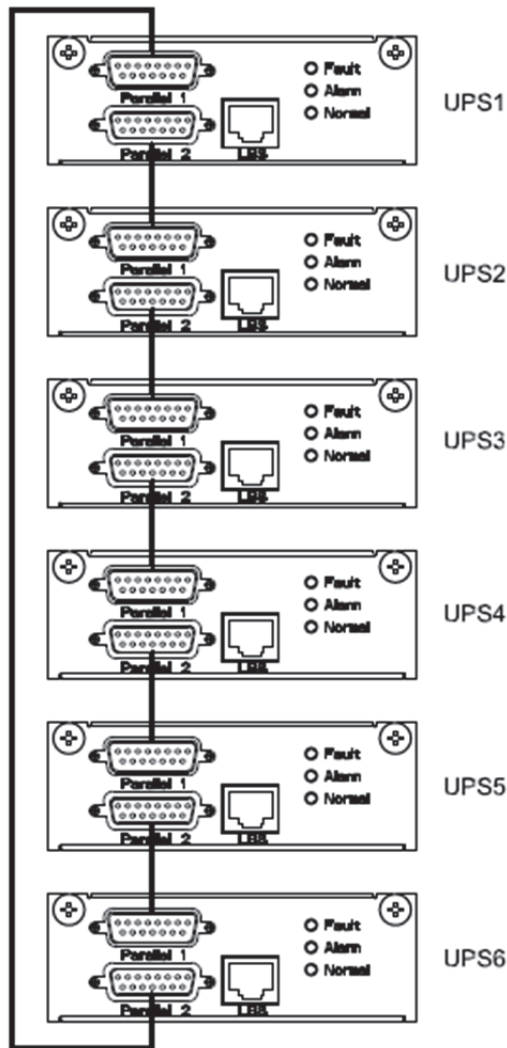


**WARNING!**

**Make sure the N, A (L1), B (L2), C (L3) lines are correct, and grounding is well connected.**

#### 3.9.2 Parallel cable installation

Shielded and double insulated control cables available must be interconnected in a ring configuration between UPS units as shown below. The ring configuration ensures high reliability of the control.



### 3.9.3 Requirement for the parallel system

A group of paralleled UPS behaves as one large UPS system but with the advantage of presenting higher reliability. In order to assure that all UPS are equally utilized and comply with relevant wiring rules, please follow the requirements below:

- 1) All UPS must be of the same rating and be connected to the same bypass source.
- 2) The outputs of all the UPS must be connected to a common output bus.
- 3) The length and specification of power cables including the bypass input cables and the UPS output cables should be the same. This facilitates load sharing when operating in bypass mode.

### 3.10 LBS installation

LBS system contains LCD set, communication cable and STS device.

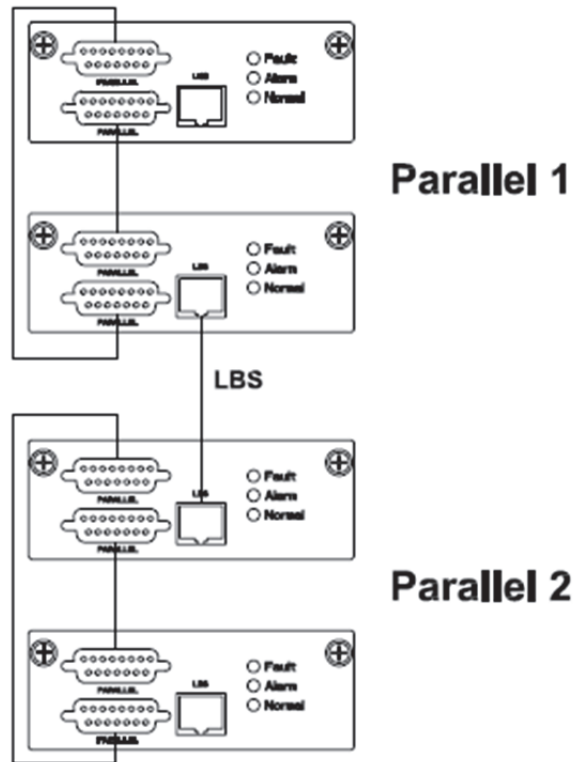
#### 3.10.1 LCD setting

Set every UPS of the systems to be LBS Master or LBS Slave. For instance if the UPS belongs to LBS master system, its LBS setting must be set to Master.



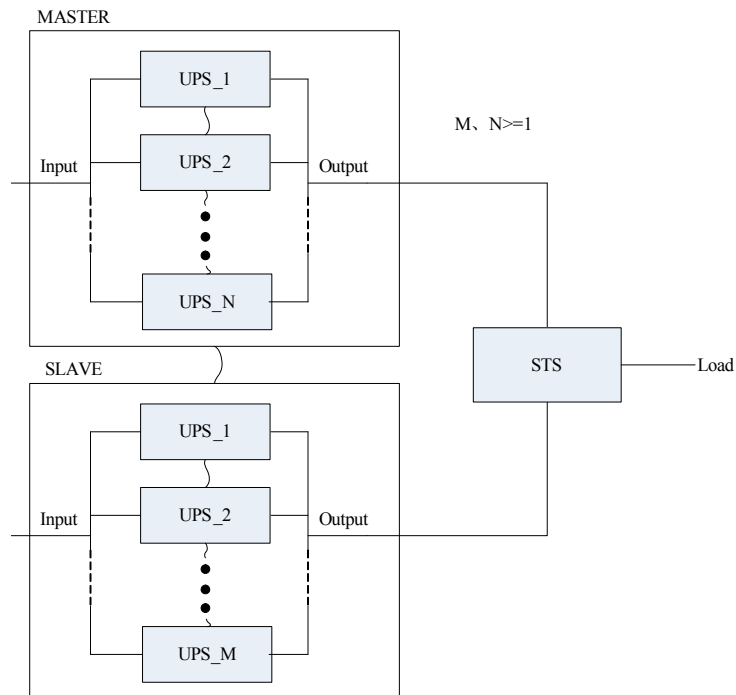
### 3.10.2 LBS cable installation

The two ports of one mesh wire should be plug into RJ45 interface of any one UPS of both master and slave system.



### 3.10.3 UPS installation

The whole systems is showed below.



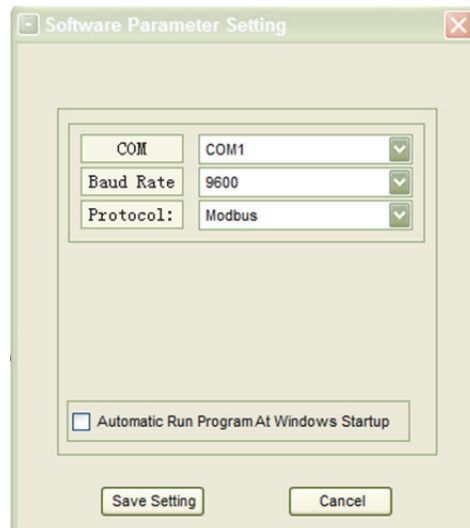
### 3.11 Computer access

◆ One end of a USB cable connect to the computer, the other end connect to the USB port on the UPS.

◆ Open the software Muser5000, click “system” button.



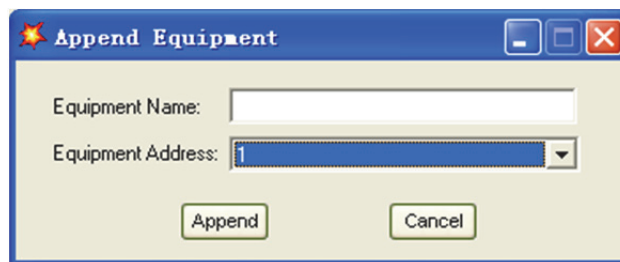
◆ A window of “Software Parameter Setting” comes out as below, COM choose according to the UPS , baud rate choose 9600, protocol choose “modbus”, then save this setting.



◆ On the main page of Muser5000, click the button of “Append”, then goes to a window of “Append equipment”.



- ◆ Put the UPS name into “Equipment Name”, and UPS’ ID address into “Equipment address”.



- ◆ Click the button “Append”, then the connection between UPS & computer is accomplished.



### CAUTION!

**When the UPS worked on inverter. If you want to use PC to set the output voltage and frequency. Must shut down the inverter first**

## 4. Operation

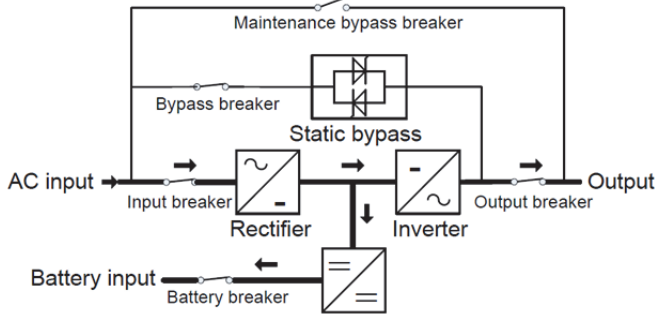
### 4.1 Operation Modes

The UPS is a double-conversion on-line UPS that may operate in the following alternative modes:

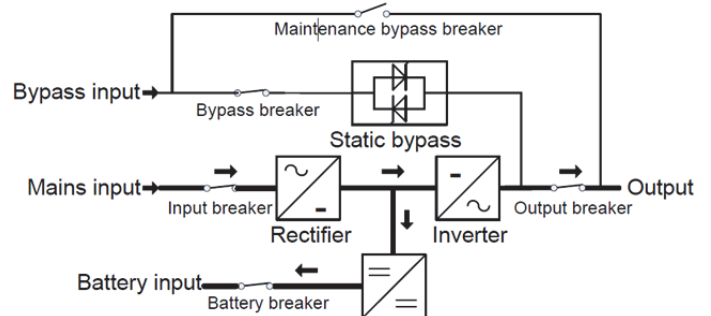
- ◆ **Normal mode**

The rectifier/charger derives power from the AC Mains and supplies DC power to the inverter while floating and boosting charge the battery simultaneously. Then, the inverter converts the DC power to AC and supplies to the load.

**SINGLE INPUT: Mains Input**



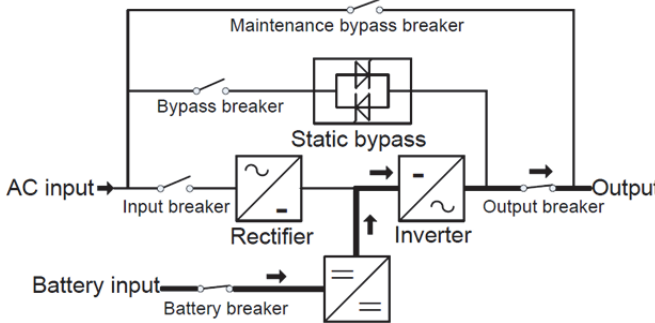
**DUAL INPUT: Mains Input and Bypass Input**



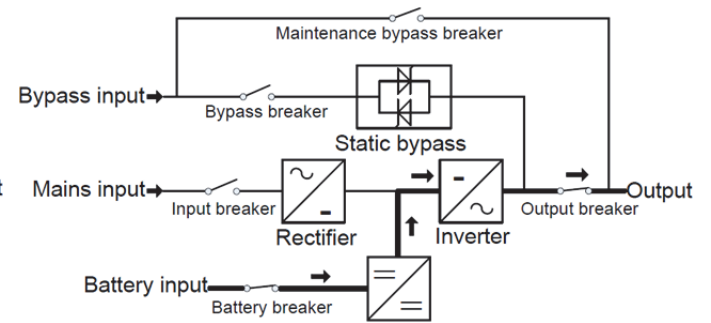
**◆ Battery mode (Stored Energy Mode)**

If the AC mains input power fails, the inverter, which obtains power from the battery, supplies the critical AC load. There is no power interruption to the critical load. The UPS will automatically return to Normal Mode when AC recovers.

**SINGLE INPUT: Mains Input**



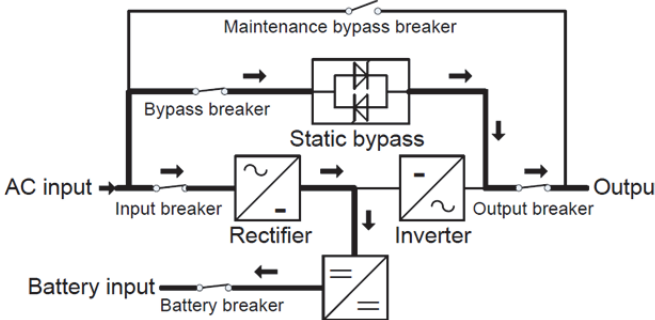
**DUAL INPUT: Mains Input and Bypass Input**



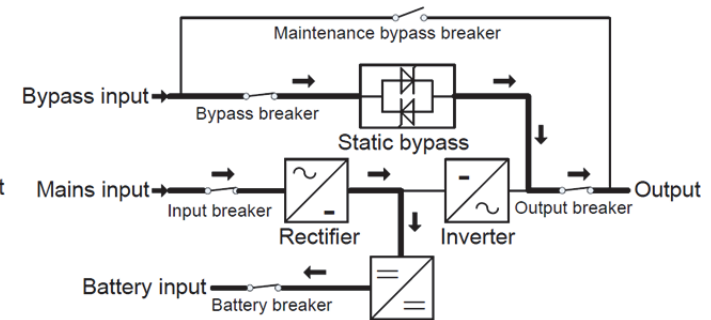
**◆ Bypass mode**

If the inverter is out of order, or if overload occurs, the static transfer switch will be activated to transfer the load from the inverter supply to bypass supply without interruption to the critical load. In the event that the inverter output is not synchronized with the bypass AC source, the static switch will perform a transfer of the load from the inverter to the bypass with power interruption to the critical AC load. This is to avoid paralleling of unsynchronized AC sources. This interruption is programmable but typically set to be less than an electrical cycle e.g. less than 15ms (50Hz) or less than 13.33ms (60Hz).

**SINGLE INPUT: Mains Input**



**DUAL INPUT: Mains Input and Bypass Input**

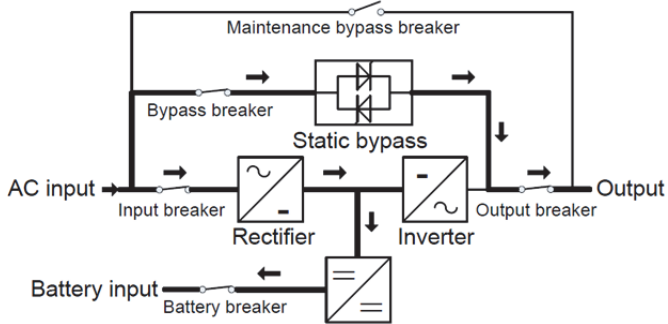


**◆ ECO Mode**

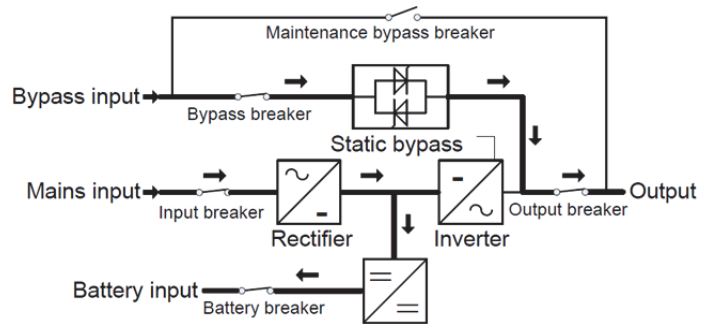
When the UPS is at AC Mode and the requirement to the load is not critical, the UPS can be set at ECO mode in order to increase the efficiency of the power supplied. At ECO mode, the UPS

works at Line-interactive mode, so the UPS will transfer to bypass supply. When the AC is out of set window, the UPS will transfer from bypass to Inverter and supplies power from the battery, and then the LCD shows all related information on the screen.

**SINGLE INPUT: Mains Input**



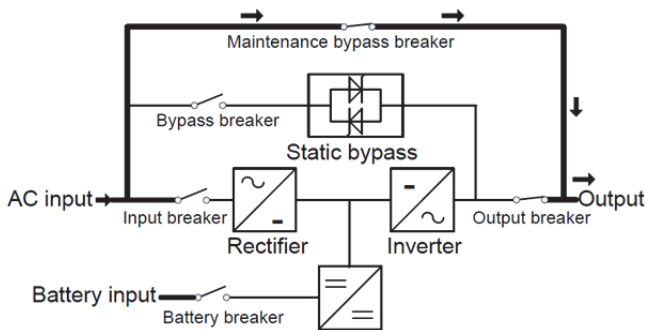
**DUAL INPUT: Mains Input and Bypass Input**



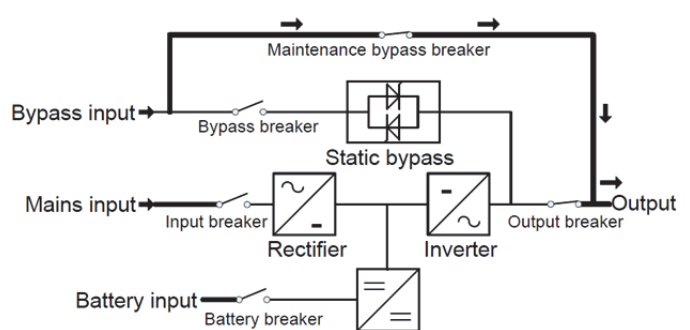
◆ **Maintenance mode (Manual Bypass)**

A manual bypass switch is available to ensure continuity of supply to the critical load when the UPS is out of order or in repair and this manual bypass switch bears for equivalent rated load.

**SINGLE INPUT: Mains Input**



**DUAL INPUT: Mains Input and Bypass Input**



**4.2 Turn on/off UPS**

**4.2.1 Restart procedure**



**CAUTION!**

MAKE SURE GROUNDING IS PROPERLY DONE!

- ◆ Set the Battery Breaker to the “ON” position according to the user’s manual.



**CAUTION!**

Check to see if the load is safely connected with the output of the UPS. If the load is not ready to receive power from the UPS, make sure that it is safely isolated from the UPS output terminals

- ◆ Turn ON OUTPUT breaker. (Below the UPS power units at the front door)
- ◆ Turn ON BYPASS breaker and MAINS breaker. (Below the UPS power units at the front door)

If the Rectifier input is within voltage range, the rectifier will start up in 30 seconds then the inverter will start up after then.

If the rectifier fails at startup, the bypass LED will light up. When the inverter starts up, the UPS will transfer from bypass mode to inverter mode, then the bypass LED extinguishes and the inverter LED lights up.

No matter whether the UPS can work normally or not, all the status will be shown on the LCD display.

#### 4.2.2 Test procedure



##### **CAUTION!**

The UPS is operating normally. It may take 60 seconds to boost up the system and perform self-test completely.

- ◆ Switch off the MAINS to simulate utility failure, the rectifier will turn off and the battery should feed the inverter without interruption. At this time, the LEDs of battery should be turned on.

- ◆ Switch on the MAINS to simulate utility recovery, the rectifier will restart automatically after 20 seconds and the inverter will supply to the load. It is suggested to use Dummy loads for testing. The UPS can be loaded up to its maximum capacity during load test ◦

#### 4.2.3 MAINTENANCE BYPASS

To supply the load via Mains, you may simply active the internal mechanical bypass switch.



##### **CAUTION!**

The load is not protected by the UPS when the internal mechanical bypass system is active and the power is not conditioned.

#### Switch to mechanical bypass



##### **CAUTION!**

If the UPS is running normally and can be controlled through the display, carry out steps 1 to 6; otherwise, jump to Step 5.

- ◆ Open the cover of maintenance switch, the UPS turns to bypass mode automatically.
- ◆ Turn on MAINTANCE breaker;
- ◆ Switch OFF BATTERY breaker;
- ◆ Switch OFF MAINS breaker;
- ◆ Switch OFF BYPASS breaker;
- ◆ Switch OFF OUTPUT breaker;

At this time the bypass source will supply to the load through the MAINTENANCE breaker.

#### Switch to normal operation (from mechanical bypass)



##### **CAUTION!**

Never attempt to switch the UPS back to normal operation until you have verified that there are no internal UPS faults.

- ◆ Turn ON OUTPUT breaker.
- ◆ Turn ON BYPASS breaker.
- ◆ Turn ON MAINS breaker.

The UPS powers from the static bypass instead of the maintenance bypass, then the bypass LED will light up.

- ◆ Switch OFF the maintenance bypass breaker, then the output is supplied by the static bypass of the UPS.
- ◆ Put on the maintenance switch cover.

The rectifier will operate normally after 30 seconds. If the inverter works normally, the system will be transferred from bypass mode to normal mode.

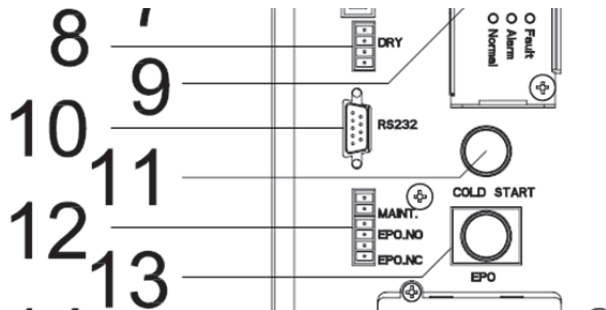
#### 4.2.4 Cold start procedure

##### CAUTION!



Follow these procedures when the input AC Utility Failure, but battery is normal

- ◆ Turn on the BATTERY breaker.  
The battery will feed the Auxiliary power board.
- ◆ Turn on the OUTPUT breaker.
- ◆ Trigger the cold start(Cold start) button as the position 11 of the below drawing.



When battery normal, rectifier starts operation, 30s later, inverter starts and operates and battery LED on.

##### CAUTION!



Please press the close start button after 30 seconds until closing the battery switch.

#### 4.2.5 Shut down procedure

##### CAUTION!



This procedure should be followed to completely shut down the UPS and the LOAD. After all power switches, isolators and circuit breakers are opened, there will be no output.

- ◆ Switch OFF the BATTERY breaker;
- ◆ Open the UPS door to easily access to the main power switch;
- ◆ Switch OFF the MAINS breaker.
- ◆ Switch OFF the BYPASS breaker.
- ◆ Open the OUTPUT breaker. The UPS shuts down;
- ◆ To completely isolate the UPS from AC Mains, all input switches of Utility shall be completely off, which includes the ones for rectifier and bypass.
- ◆ The primary input distribution panel, which is often located far away from the UPS area, so a label should be posted to advise service personnel that the UPS circuit is under maintenance.



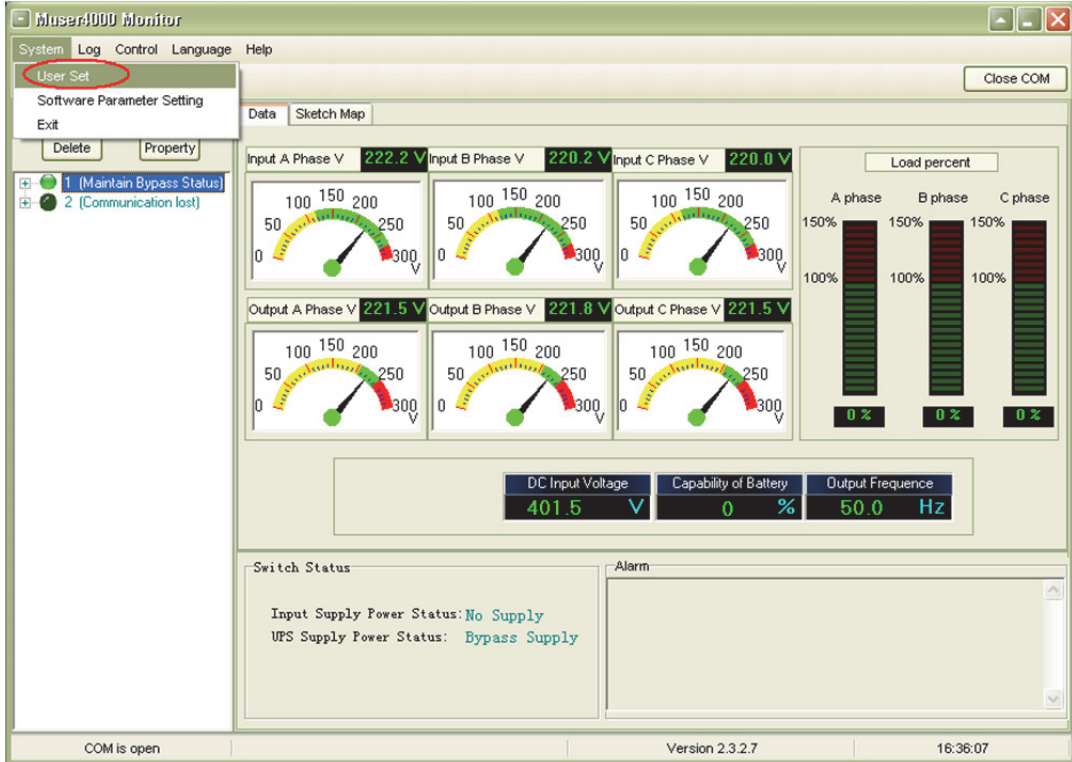


## WARNING!

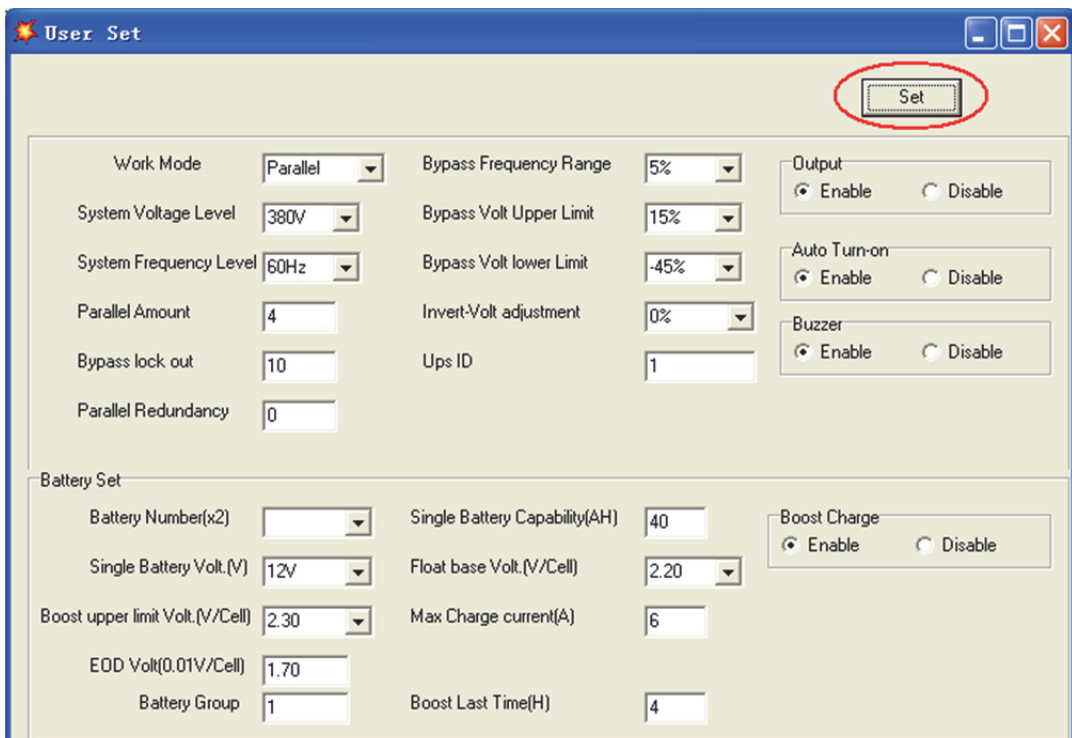
Wait for about 5 minutes for the internal D.C. bus bar capacitors to be completely discharged.

### 4.2.6 Parallel setting

- ◆ Connect the UPS with computer. Power on the UPS.
- ◆ Open Muser5000 software, after connecting with the UPS successfully, click “System”->“User Set”

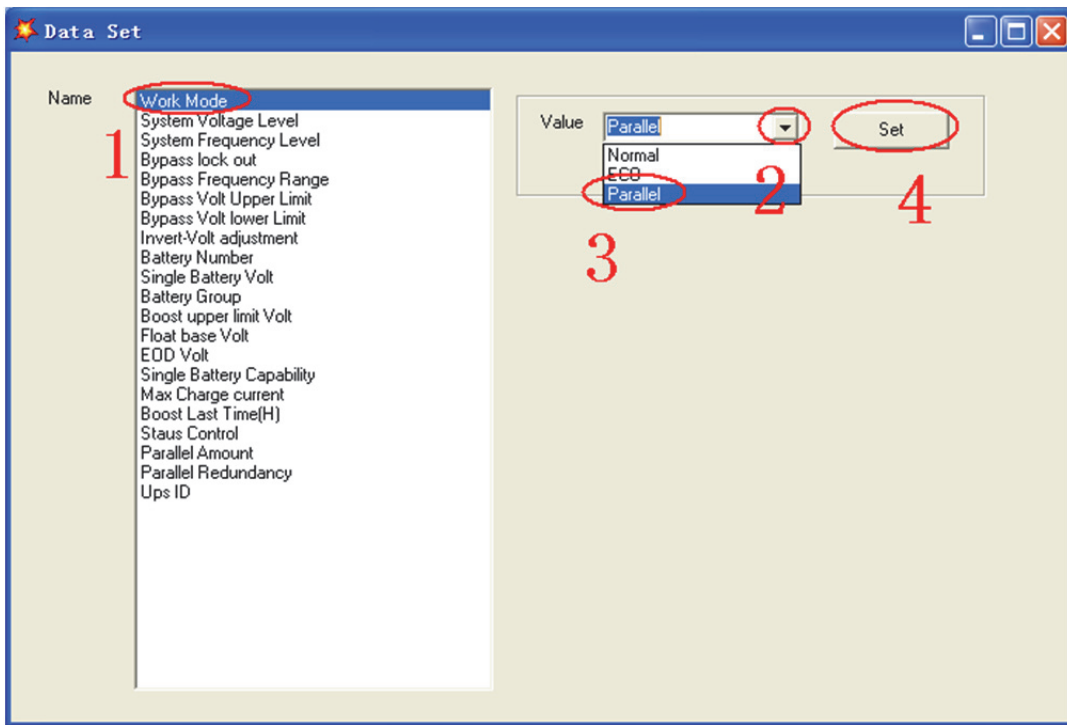


- ◆ Click “Set” at “User Set” window;

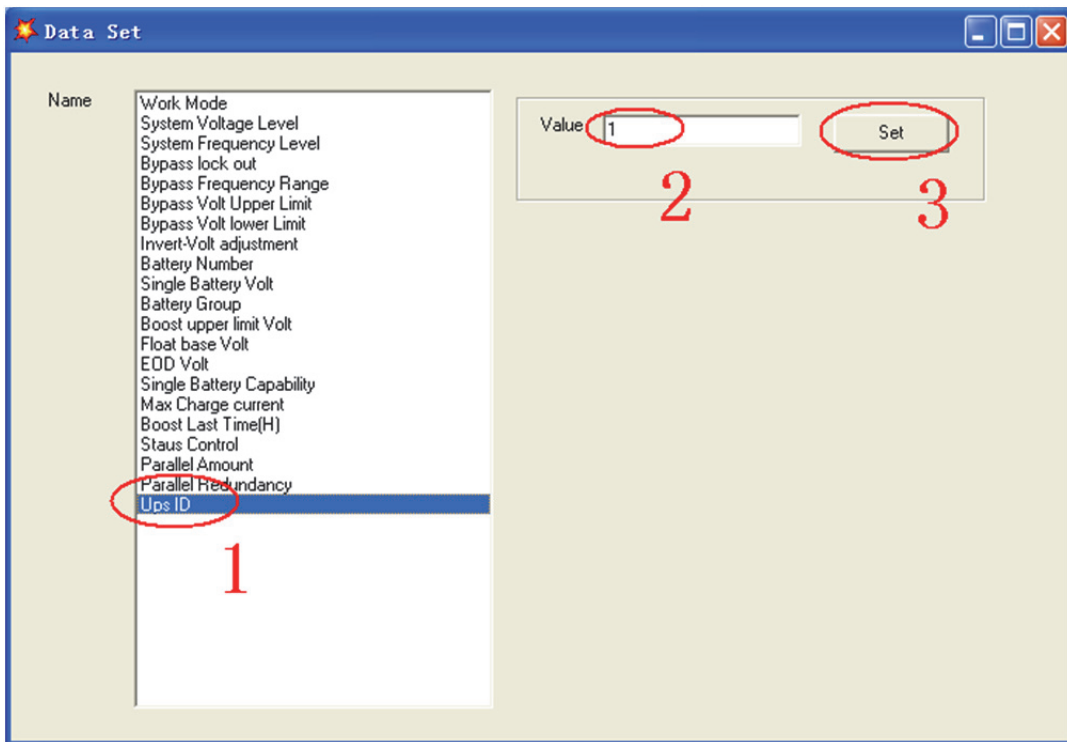




◆At the window of “Data Set”, click “Work Mode”, choose “Parallel” for the value, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.



◆At the window of “Data Set”, click “Ups ID”, write a value for the parallel UPS ID at the right side, such as “1”, then click “Set” as shown in below picture. If the UPS sounds a “beep”, that means the setting is correct.



### CAUTION!

After changing the parallel system ID, the connection between Muser4000 and equipment might be interrupted. If it occurs, please re-connect in accordance with the instruction described before.

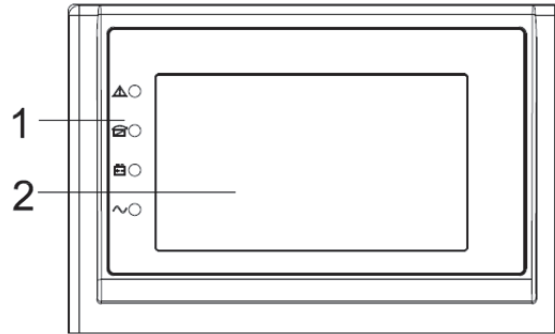


### CAUTION!

Parallel cable cannot be connected when setting the parallel parameters.

- ◆ After setting the UPS needed to be paralleled, power off all the UPS. Connect all the UPS according to “parallel cable installation”, and then power on the UPS.

## 4.3 The LCD Display



LCD control panel introduction

- (1) LED ( from top to bottom: “Fault”, “bypass”, “battery”, “inverter” )
- (2) LCD display

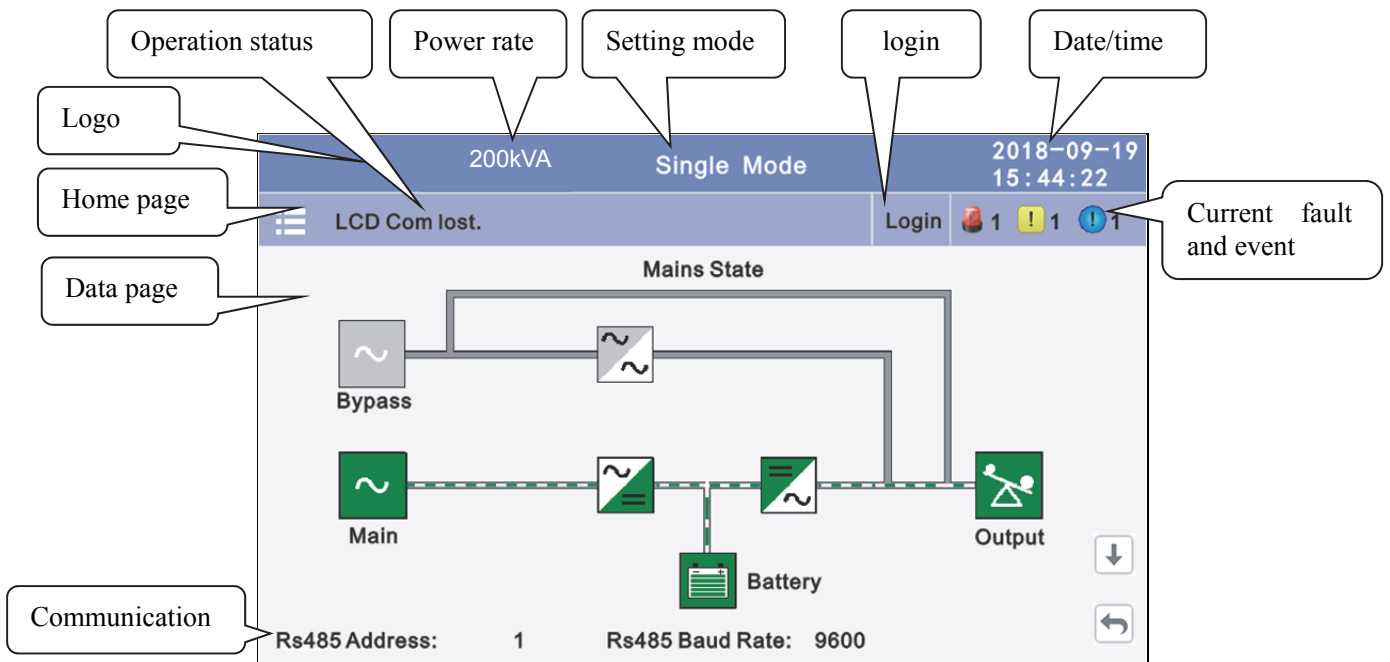
### Introduction



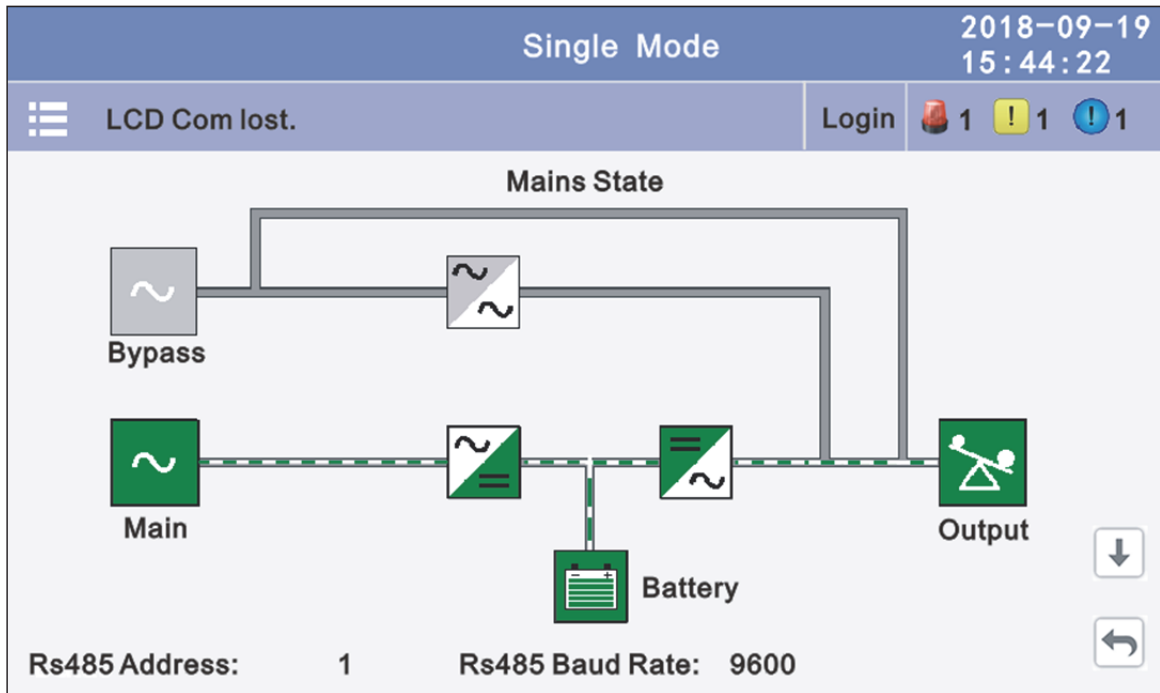
### CAUTION!

The display provides more functions than those described in this manual.

## 4.3 The Display

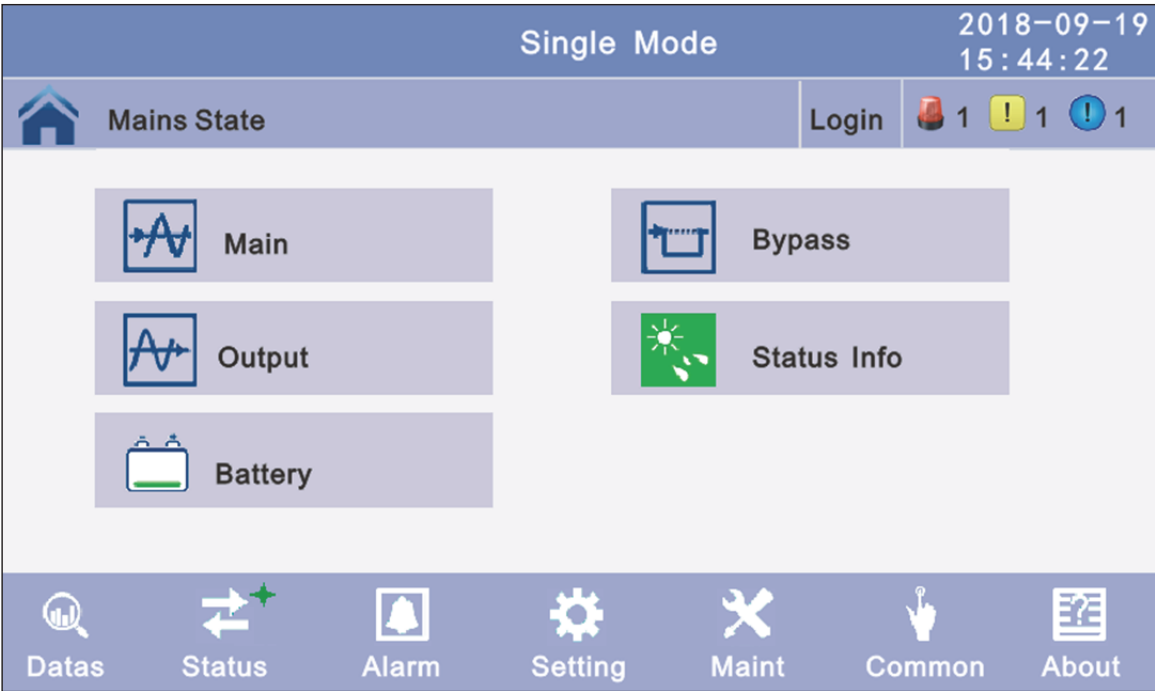


**4.3.1 Datas:** Displays the flow state of UPS work, and quickly enters real-time data by clicking on the block.



Single Mode			2018-09-19 15:44:22		
LCD Com lost.			Login <span style="color:red">1</span> <span style="color:yellow">! 1</span> <span style="color:blue">! 1</span>		
<b>Input Voltage(V)</b> A 220.0V B 220.0V C 220.0V	<b>Online</b> <b>Battery</b> 100% 999M Float charging	<b>Output Freq(Hz)</b> 50.0Hz	↑  ↶		
<b>Input current(A)</b> A 10.0A B 10.0A C 10.0A	<b>Apparent Power(kVA):</b> 10.0 10.0 10.0 <b>Actv Power(kW):</b> 10.0 10.0 10.0 <b>Load Rate(%):</b> 50% 50% 50%	<b>Output Voltage(V)</b> A 220.0V B 220.0V C 220.0V			
		<b>Output current(A)</b> A 10.0A B 10.0A C 10.0A			

**4.3.2 Status:** View the voltage and current of the main, bypass, output, battery (can also be entered through by real-time data block), view the status of the switches, dry contacts, through clicking on the block, enter the corresponding data window.



**4.3.2.1 Main:** Click the main block to enter the main data display window, click return to return to the previous window, click home page to return to the main page.

	A	B	C
Phase Volt (V) :	220.0	220.0	220.0
Line Volt (V) :	380.0	380.0	380.0
Phase Freq (Hz) :	50.0	50.0	50.0
Phase Current (A) :	5.5	5.0	6.0
Input Factor:	0.932	0.931	0.921

**4.3.2.2 Bypass:** Click the bypass block to enter the bypass data display window, click return to return to the previous window, click home page to return to the main page.

The screenshot shows the 'Single Mode' interface with the 'Bypass' window active. The header includes 'Single Mode' and the date/time '2018-09-19 15:44:22'. Below the header is a navigation bar with 'Mains State', 'Login', and three status indicators (red, yellow, blue) each with a '1'. The main content area features a green square icon with a white sine wave labeled 'Bypass'. To the right is a table with three columns (A, B, C) and three rows of data.

	A	B	C
Phase Volt (V) :	220.0	220.0	220.0
Line Volt (V) :	380.0	380.0	380.0
Phase Freq (Hz) :	50.0	50.0	50.0

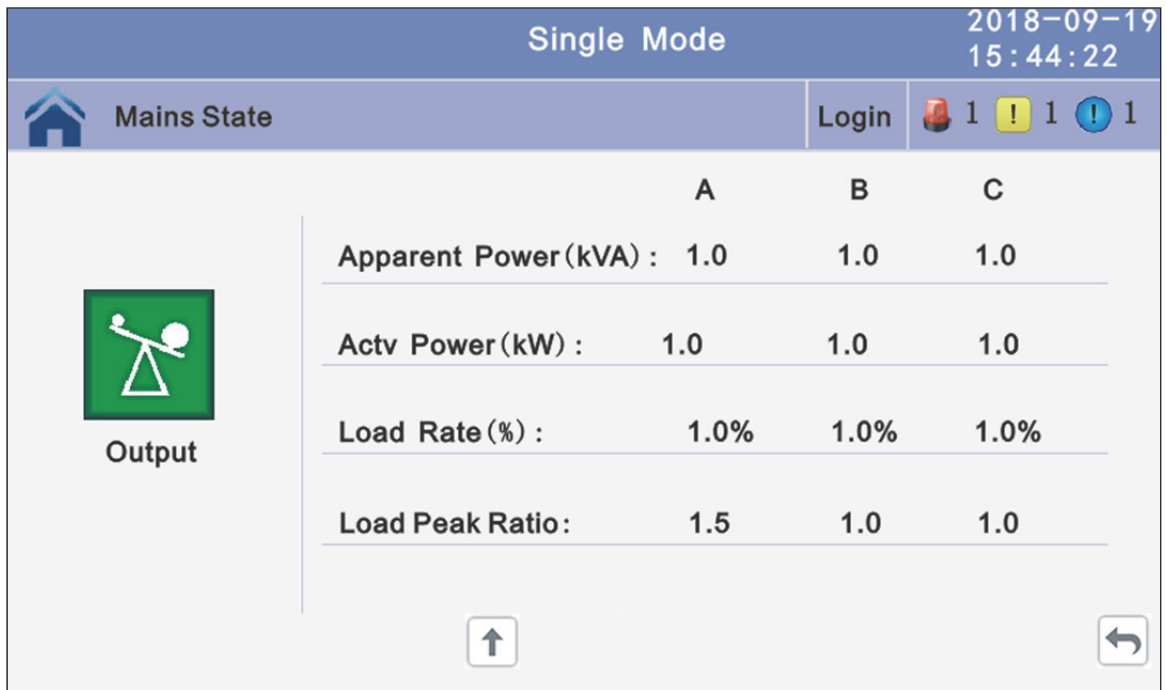
A return arrow icon is located in the bottom right corner of the window.

**4.3.2.3 Output:** Click the output block to enter the output data display window, click return to return to the previous window, click home page to return to the main page.

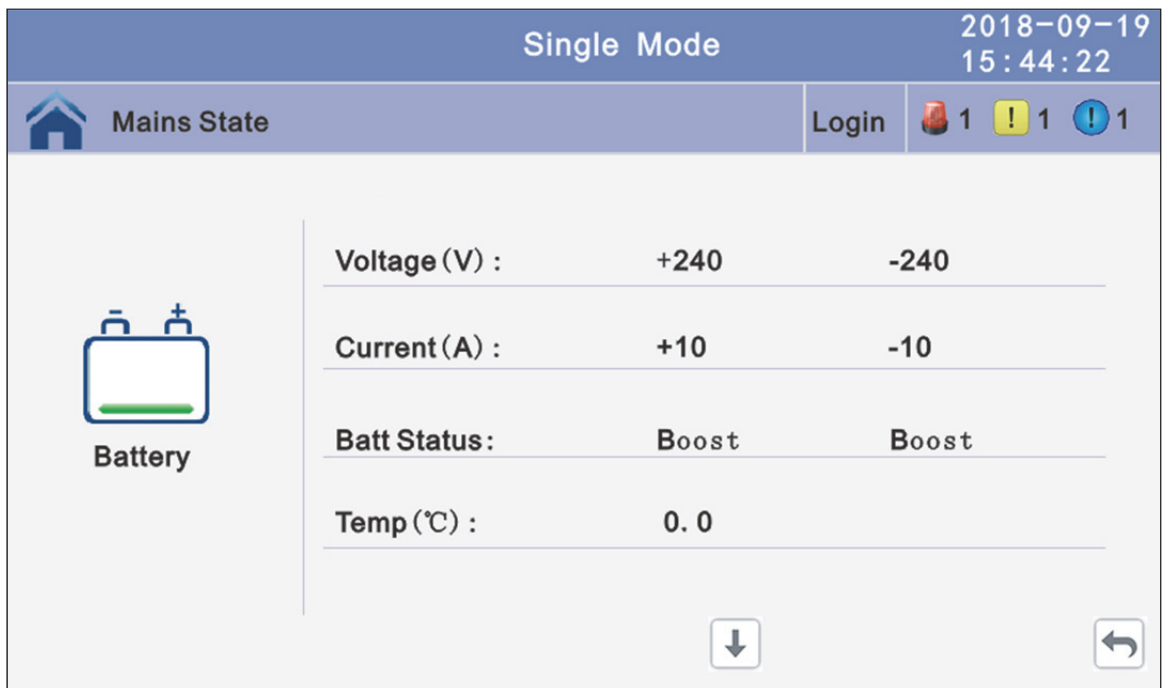
The screenshot shows the 'Single Mode' interface with the 'Output' window active. The header and navigation bar are identical to the previous screenshot. The main content area features a green square icon with a white stick figure labeled 'Output'. To the right is a table with three columns (A, B, C) and four rows of data.

	A	B	C
Phase Volt (V) :	220.0	220.0	220.0
Line Volt (V) :	380.0	380.0	380.0
Phase Freq (Hz) :	50.0	50.0	50.0
Phase Current (A) :	5.5	5.0	6.0

Navigation icons for 'down' and 'return' are located in the bottom right corner of the window.

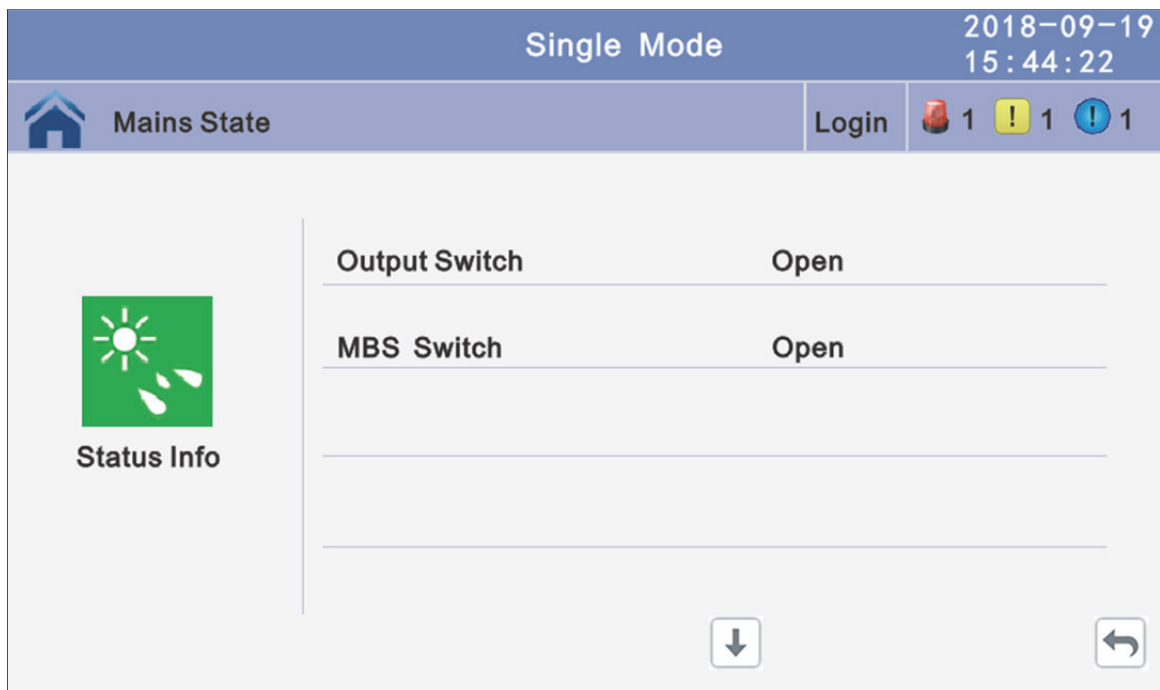


**4.3.2.4 Battery:** Click the battery block to enter the battery data display window, click return to return to the previous window, click home page to return to the main page.

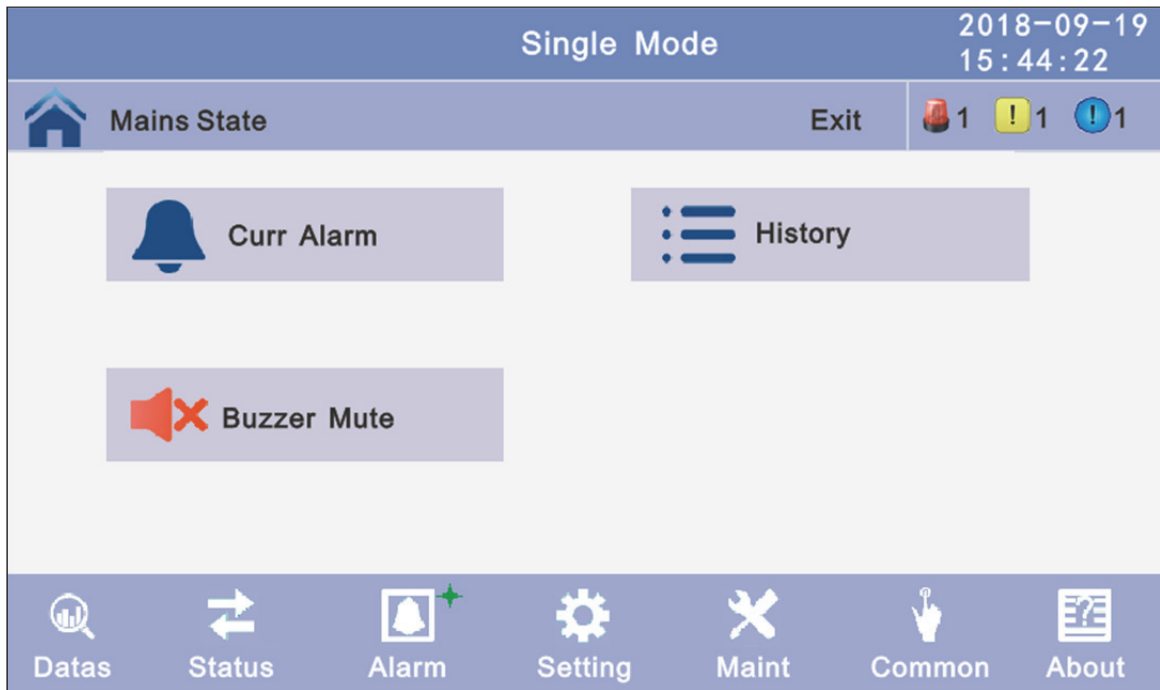




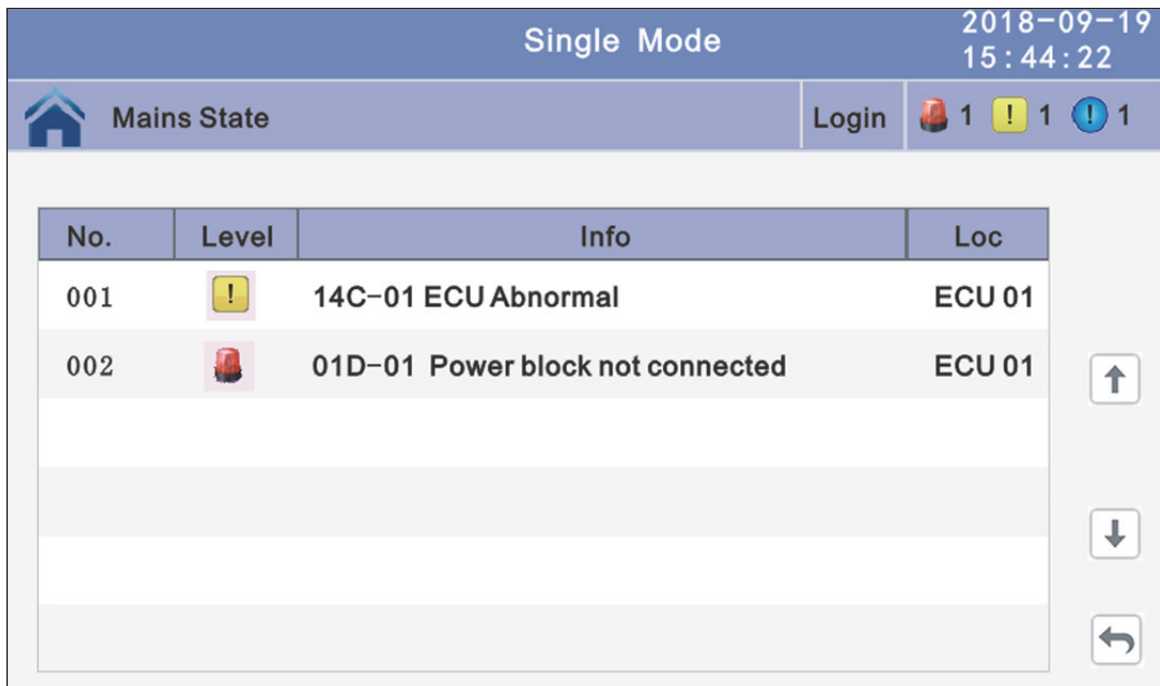
**4.3.2.5 Status info:** Click the status info block to enter the status data display window, click return to return to the previous window, click home page to return to the main page.



**4.3.3 Alarm:** View the alarm and history of the UPS, and open or close the buzzer.

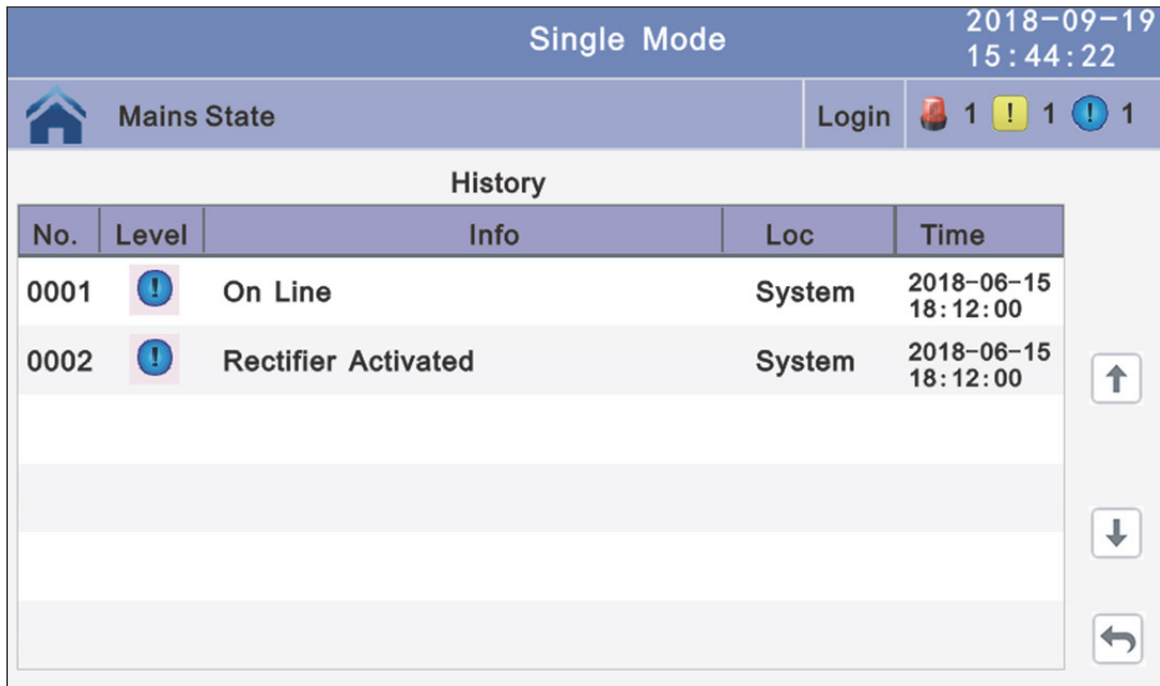


**4.3.3.1 Curr Alarm:** Click the curr alarm to enter the current alarm display window, click return to return to the previous window, click home page to return to the main page.



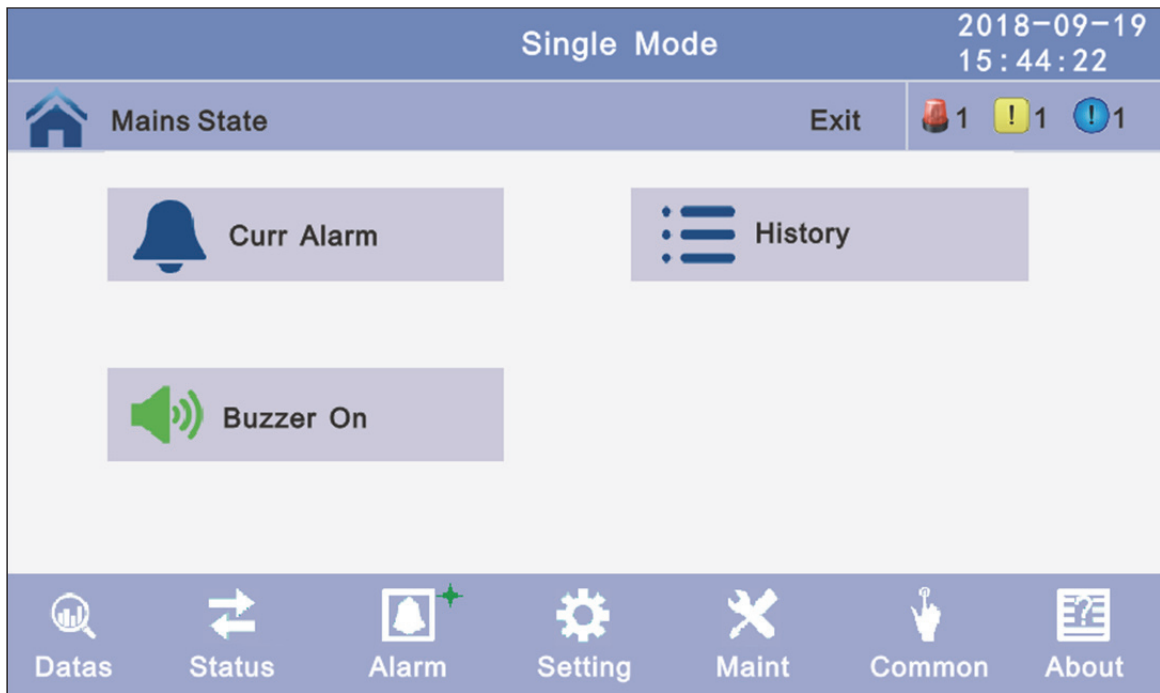


**4.3.3.2 History:** Click the history to enter the history recode display window, click return to return to the previous window, click home page to return to the main page.

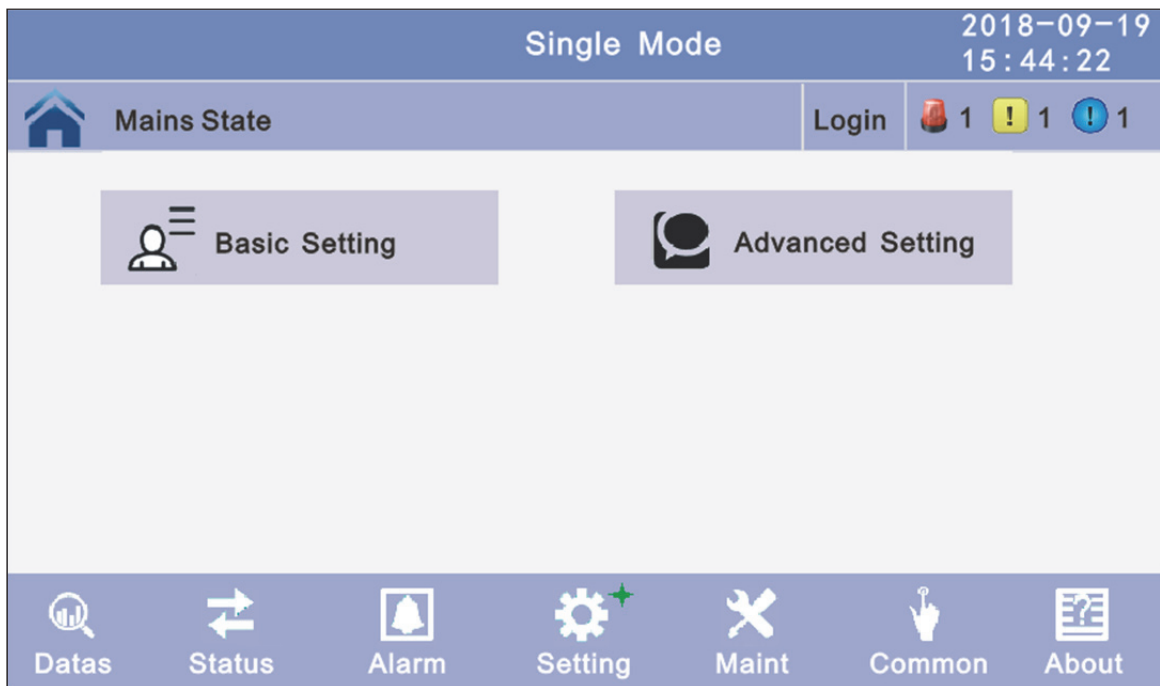


**4.3.3.3 Buzzer:** Click the buzzer mute then the buzzer will mute and the red block will change to green, if the buzzer is on, then click the block buzzer will on and the block will change to red. click return to return to the previous window, click home page to return to the main page.

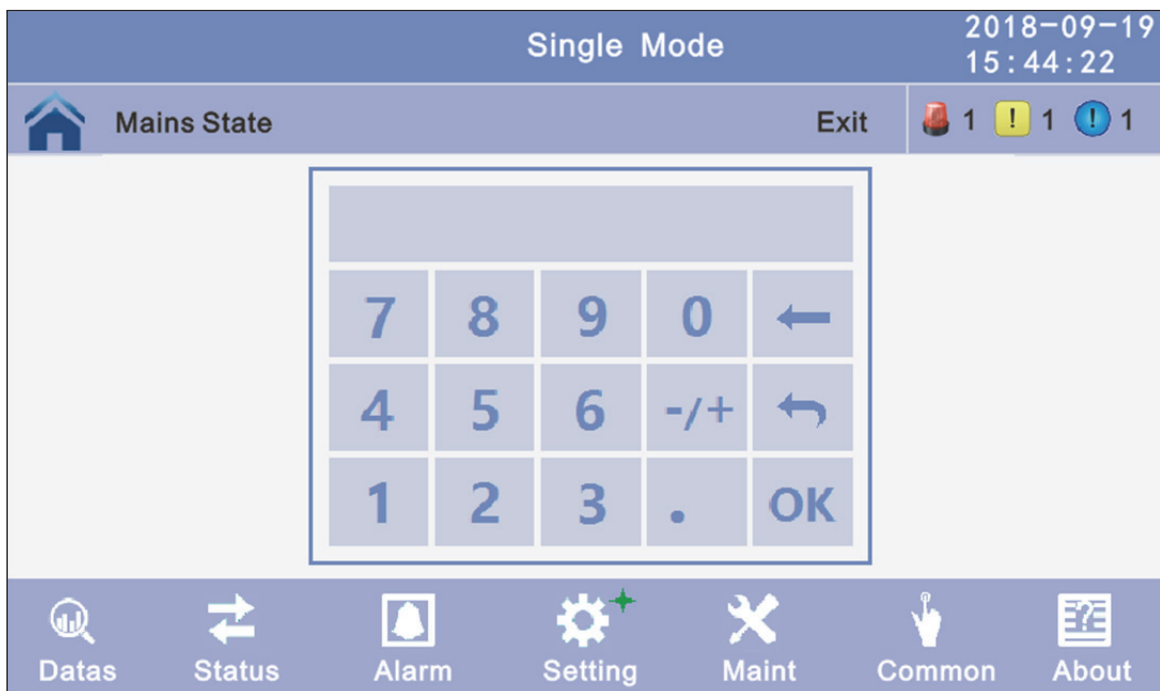
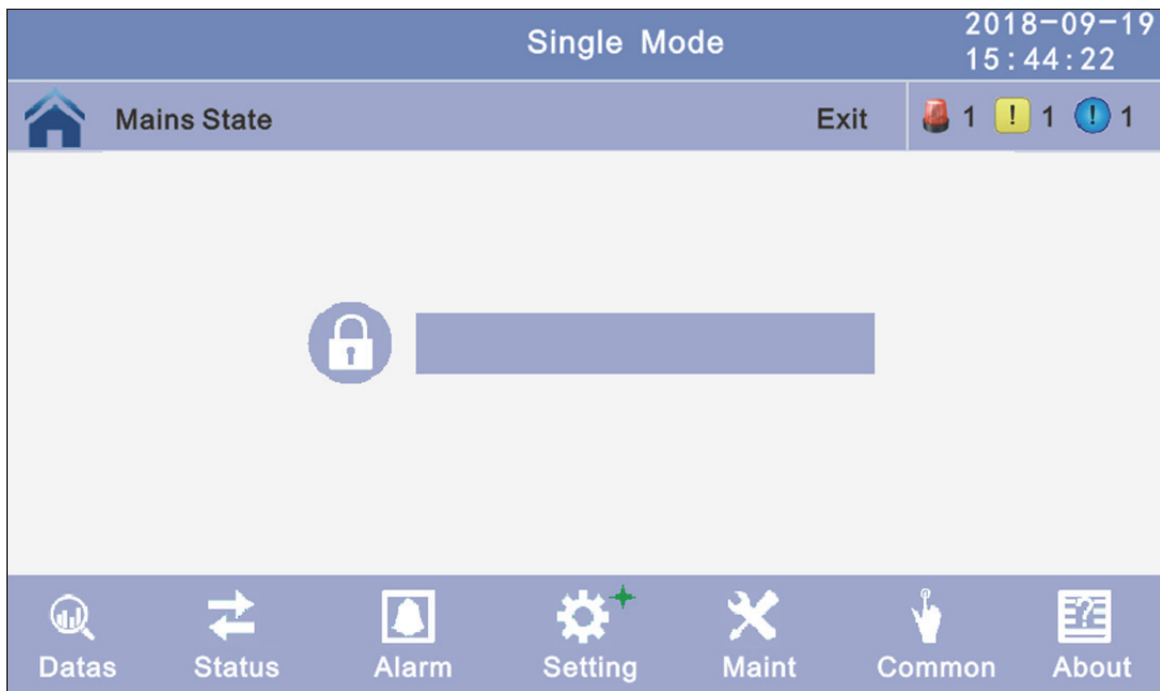


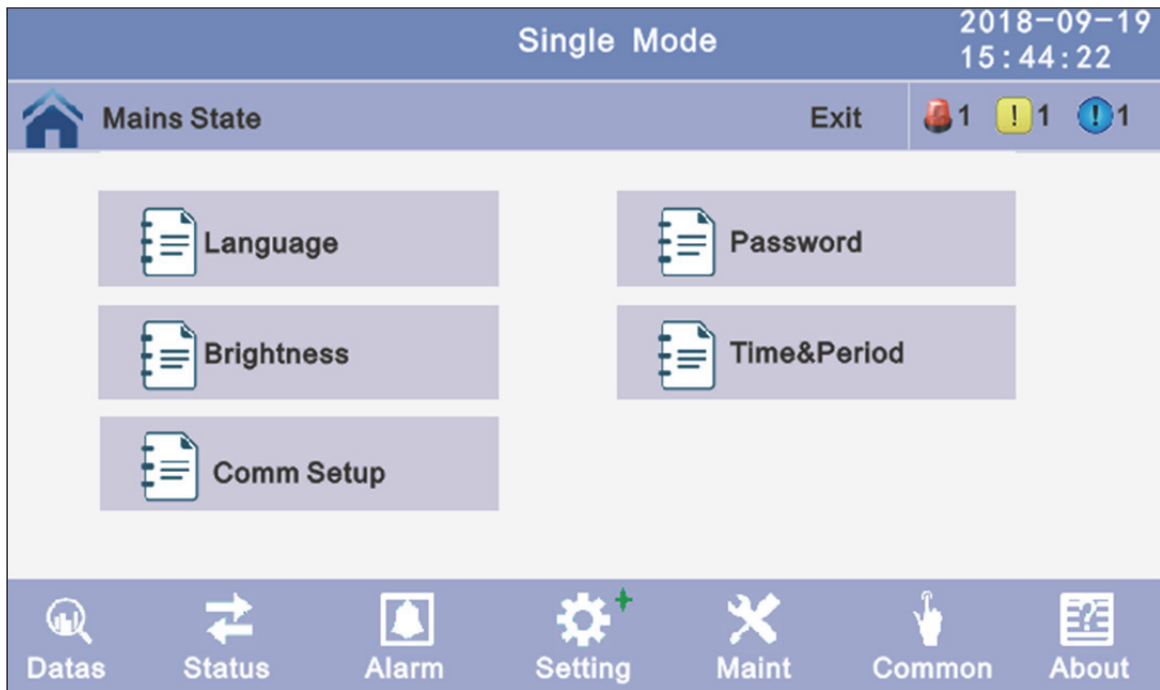


**4.3.4 Setting:** There are two levels, the basic setting for user settings, advanced setting for technical personnel, please contact the relevant technical personnel to enter advanced settings.

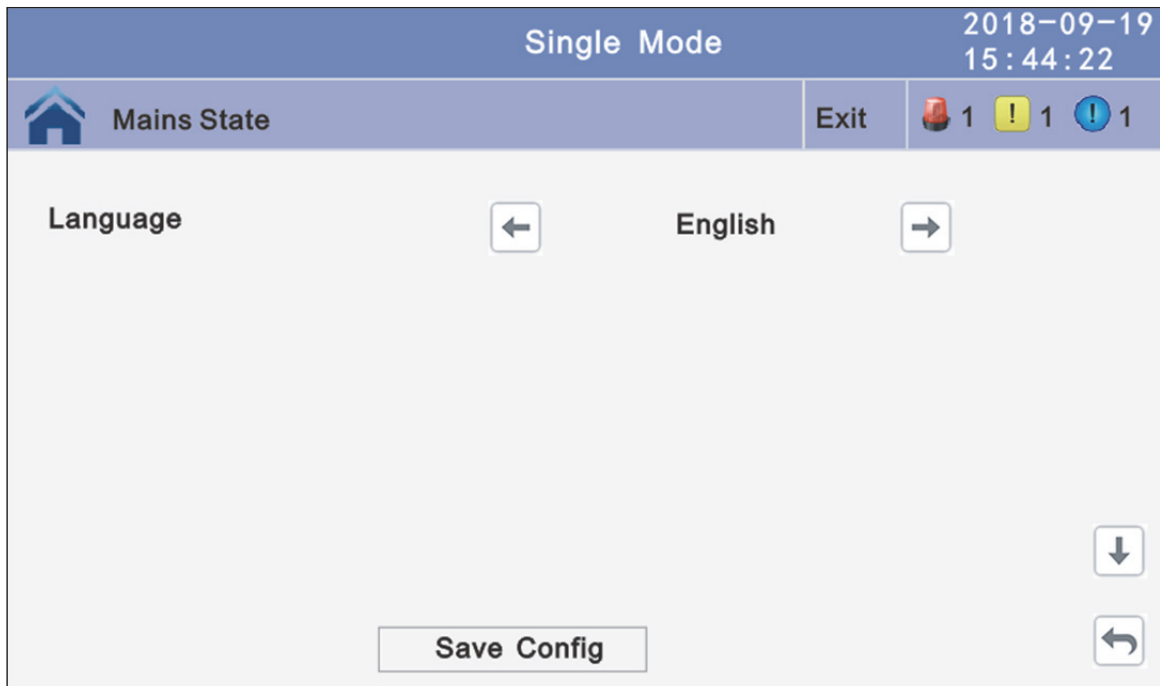


**4.3.4.1 Basic Setting:** Click basic setting, enter by input the correct password. The user password is “111111”.





**4.3.4.1.1 Language:** Click the language block with which you want and click the save config block to save. click return to return to the previous window, click home page to return to the main page.



**4.3.4.1.2 Password:** Click password block enter user password setting page, input old password and new password, then click save confir to save the change. Password format is six number. click return to return to the previous window, click home page to return to the main page.

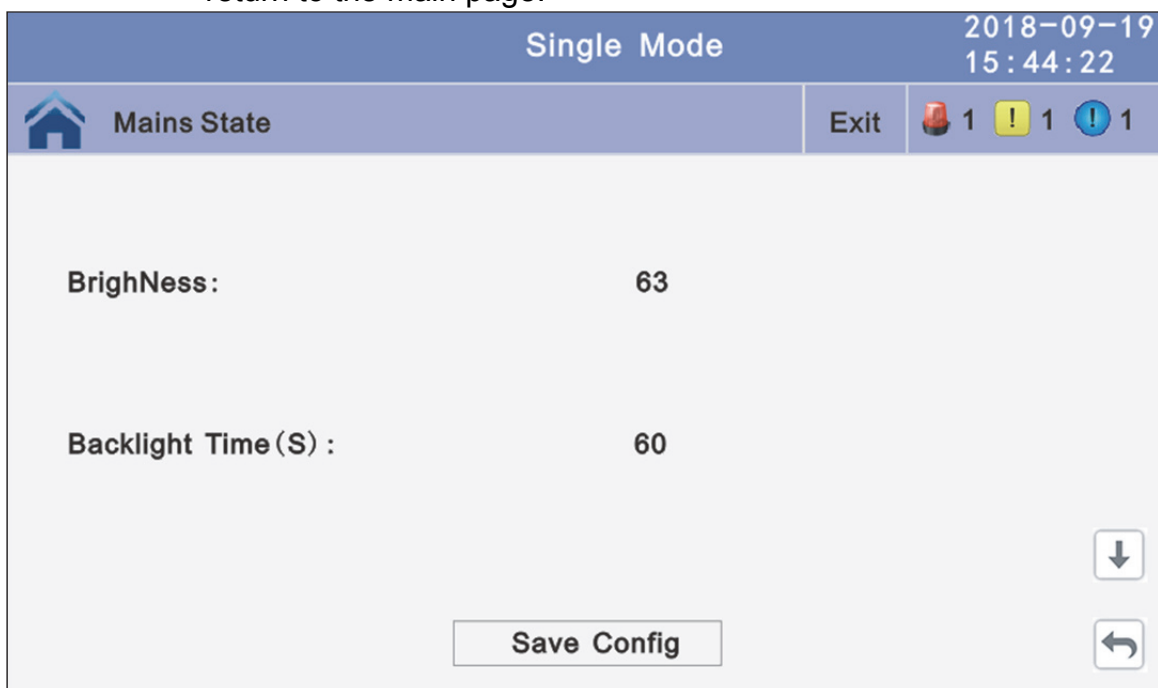
**Password lock time:** When LCD is not touched, it needs to re login when the setting value is set, click left or right block to change the value.



**4.3.4.1.3 BrighNess and Backlight time:** Click the block to change value. click return to return to the previous window, click home page to return to the main page.

**BrighNess:** Click the text to input new value and click the save config block to save. Value range is 1~63, default value is 63. Click return to return to the previous window, click home page to return to the main page.

**Backlight time:** LCD backlight delay time, click the text to input new value and click save config block to save. Value range is 1~255, default value is 60. Click return to return to the previous window, click home page to return to the main page.



**4.3.4.1.4 Date and time setting:** Click the text to select other value or input new value and click save config block to save. Click return to return to the previous window, click home page to return to the main page.

**Date:** current date

**Time:** current time

The screenshot shows a web interface titled 'Single Mode' with a date and time of '2018-09-19 15:44:22'. Below the header, there is a navigation bar with a home icon, 'Mains State', 'Exit', and three status indicators (red, yellow, blue) each with a '1'. The main content area displays 'Date: 2018-06-15' and 'Time: 15:43:22'. At the bottom, there is a 'Save Config' button and two navigation icons (down arrow and return arrow).

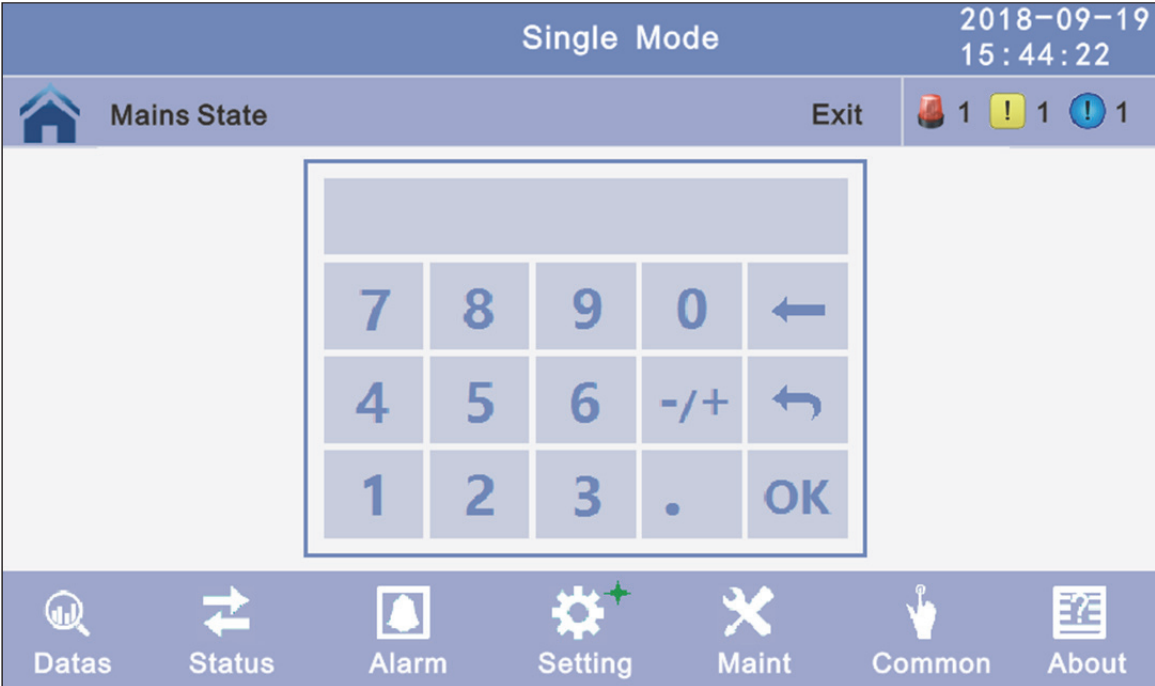
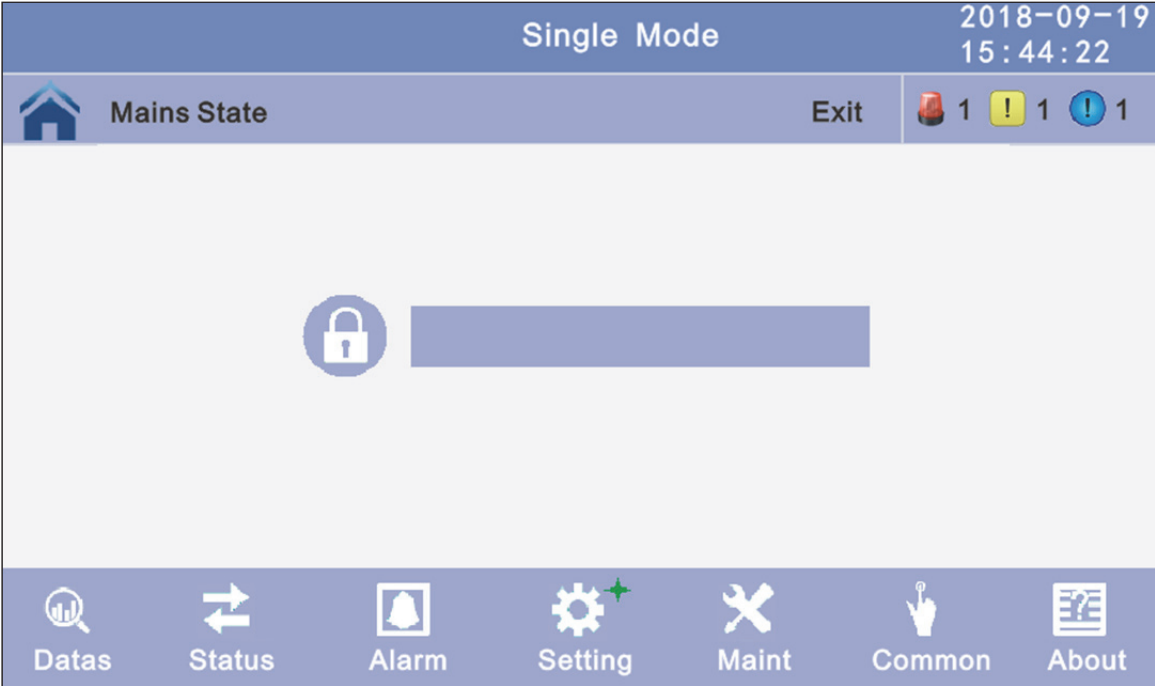
**4.3.4.1.5 Communication setting:** Click the text to select other value or input new value and click save config block to save. Click return to return to the previous window, click home page to return to the main page.

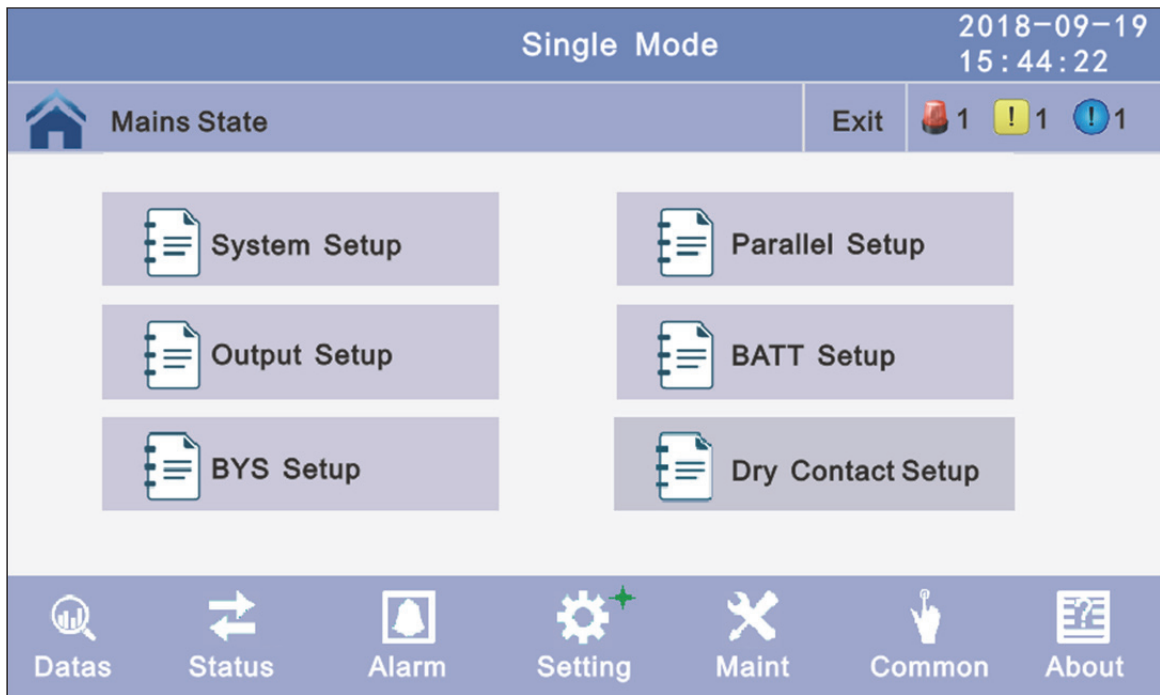
**Rs485 address:** UPS communication ID, address range is 1~15, default is 1

**Rs485 Baud Rate:** baud rate: 2400, 4800, 9600, 14400, 19200, default is 9600

The screenshot shows a web interface titled 'Single Mode' with a date and time of '2018-09-19 15:44:22'. Below the header, there is a navigation bar with a home icon, 'Mains State', 'Exit', and three status indicators (red, yellow, blue) each with a '1'. The main content area displays 'Rs485 Address: 1' and 'Rs485 Baud Rate: 9600' with left and right navigation arrows. At the bottom, there is a 'Save Config' button and two navigation icons (down arrow and return arrow).

**4.3.4.2 Advanced Setting:** Click advanced setting, enter by input the correct password. The user password is "191210".





**4.3.4.2.1 System setup:** Click the text to select other value or input new value and click save config block to save. Click return to return to the previous window, click home page to return to the main page.

**Working Mode:** Select the work mode of UPS, work mode: Single mode, Parallel mode, ECO mode.

**Auto Turn-on:** Select the UPS start logic, Enable: UPS start inverter output automatic, Disable: No output.

**Aging Load Rate:** The value can be 18~100%, default value: 60%





**Rreq Conv Mode:** Frequency conversion mode, enable: output frequency set 50Hz or 60Hz, input frequency is 60Hz or 50Hz, UPS no alarm not battery and bypass abnormal. Default is Disable.

**LBS mode:** setting value: LBS disable, LBS master, LBS slave. Default is LBS disable.

**Float Temp. Compen.:** temperature sensor compensation switch, when need to connect battery temperature sensor, please change the value to enable.

**Temp Sensor Select:** temperature sensor type select. Has tow types: NTC and RS485. NTC for single and short distance. Rs485 for multiple and far distance.

Single Mode		2018-09-19 15:44:22	
Mains State	Exit	1	1  1
Freq Conv Mode	← Disable →		
LBS Mode	← Disable →		
Float Temp. Compen.	← Disable →		↑
Temp Sensor Select	← OFF →		↓
Save Config			↶

**Inter Power Walk in:** this is enable the UPS to control the interval that each rack transfers from battery mode to normal mode, which reduces the impact on the generator or power grid. The value can be 0~200, default value is 10.

**Inter sleep mode:** when load less than the software setting value, same parallel rack will turn to standby mode and if the load more than the setting value some rack will turn to inverter mode after setting the sleep mode enable. Default value is disable.

Single Mode		2018-09-19 15:44:22	
Mains State	Exit	1	1  1
Inter Power Walk in(s)	10		
Inter sleep mode	← Disable →		↑
			↓
Save Config			↶

**Parallel ID:** Parallel operation ID, must modify the ID after set work mode to parallel mode. The value can be 1~6, default value is 1.

**Cabinet Paral Basic Units:** Parallel cabinet number, must modify the total parallel cabinet number after set work mode to parallel mode. The value can be 2~6, default value is 2.

**Cabinet Paral Redunt Units:** Parallel redundancy cabinet number, can modify the redundancy cabinet number after set work mode to parallel mode. The value can be 0~5, default value is 0.

Single Mode		2018-09-19 15:44:22		
Mains State	Exit	1	1	1
Parallel ID		1		
Cabinet Paral Basic Units		2		
Cabinet Paral Redund Units		0		
<input type="button" value="Save Config"/>				

**Output Freq:** Output frequency, The value can be 50Hz or 60Hz.

**Output Volt Level:** Output voltage level, The value can be 220V, 230V, 240V.

**Inverter Volt Adjust:** Inverter voltage regulated, The value can be -5%~0~+5%, step is 0.5%, default value: 0.

Single Mode		2018-09-19 15:44:22		
Mains State	Exit	1	1	1
Output Freq (Hz)		50.0		
Output Volt Level (V)		220.0		
Inverter Volt Adjust (%)		0.0		
<input type="button" value="Save Config"/>				

**Battery Group:** Must modify the number to actual configuration, The value can be 1~8, default value is 1.

**Battery number:** Must modify the number to actual configuration, The value can be 30~50, default value is 30.

**Single Battery Capability:** Must modify the value to actual configuration, The value can be 7~2000.

**Boost/Float conversion:** boost charge and float charge alternate time, The value can be 0~20.

Single Mode		2018-09-19 15:44:22	
Mains State	Exit	1	1  1
Battery Group		1	
Battery Number		36	
Single Battery Capability (AH)		2000	
Boost/Float Conversion (Month)		0	
<input type="button" value="Save Config"/>			

**Chg.cur.limiting coef.:** The charging current limit is a multiple of the battery capacity. The value can be 0.05~0.15, and is 0.1 by default.

**Cell float voltage:** The float voltage value can be 2.23~2.30 V/cell, and is 2.25 V/cell by default.

**Cell boost voltage:** The battery equalized voltage value can be 2.30~2.40 V/cell, and is 2.30 V/cell by default.

**Aver charging Duration:** boost charge time limit, the value can be 1~999min , and is 240 by default.

Single Mode		2018-09-19 15:44:22	
Mains State	Exit	1	1  1
Chg. cur. limiting coef. (C)		0.15	
Cell float voltage (V/Cell)		2.25	
Cell boost voltage (V/Cell)		2.40	
Aver Charging Duration (min)		999	
<input type="button" value="Save Config"/>			

**EOD Battery Volt:** End of discharge voltage. The value can be 1.60~1.90, and is 1.80 by default.

**Float Temp Compen Coeff:** modify the voltage of compensation after enable the switch. the value can be 0.001~0.007/cell, and is 0.003 by default.

**Boost Charge Setting:** Boost charge disable or enable, and is enable by default.

**No Battery Warning:** can be no warning when no batter after set disable, and is enable by default.



**Bypass Volt Prot Lower Limit:** When the difference between the bypass voltage and the rated voltage exceeds the lower threshold for the bypass voltage, the system determines that the bypass voltage is abnormal and that the bypass is unavailable. The value can be -10%, -15%, -20%, -30%, -45%,. The default value is -45%.

**Bypass Volt Prot Limit:** When the difference between the bypass voltage and the rated voltage exceeds the upper threshold for the bypass voltage, the system determines that the bypass voltage is not normal and that the bypass is unavailable.

NOTE:

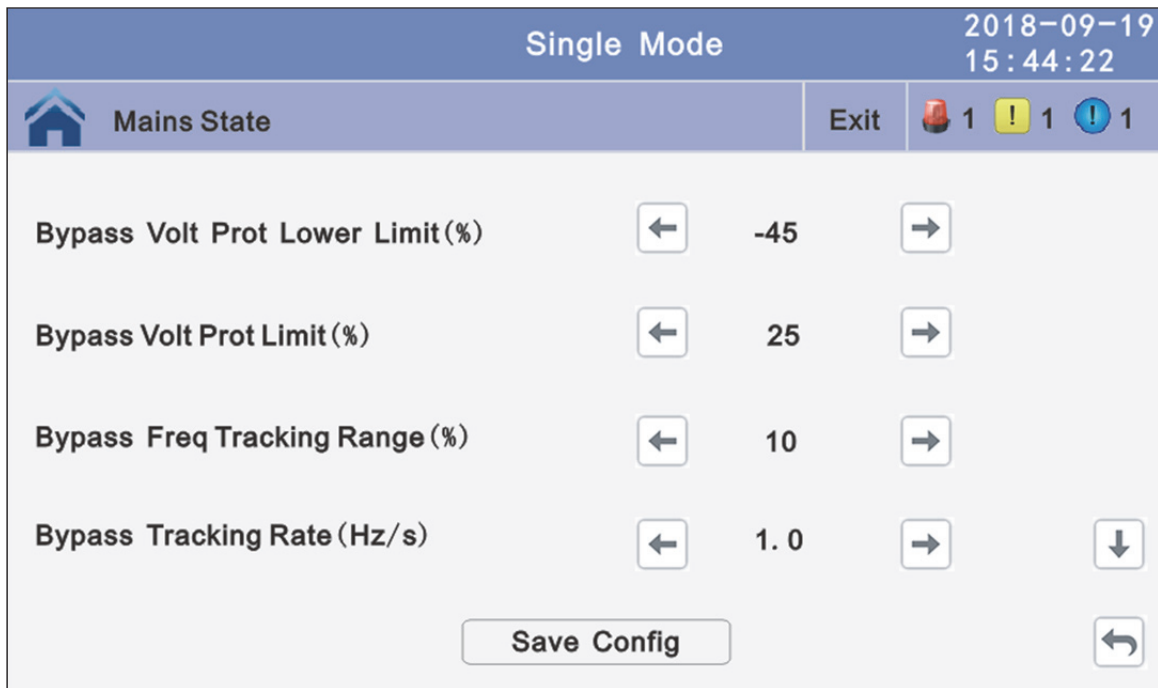
When the voltage level is 380 V, the value range is 10%, 15%, 20%, and 25% (default).

When the voltage level is 400 V, the value range is 10%, 15%, and 20% (default).

When the voltage level is 415 V, the value range is 10% and 15%(default).

**Bypass Freq Tracking Range:** When the difference between the bypass input frequency and the rated frequency is greater than this value, the system determines that the bypass frequency is not normal, and that the bypass is unavailable. The value range is 1%, 2%, 4%, 5%, 10%(default).

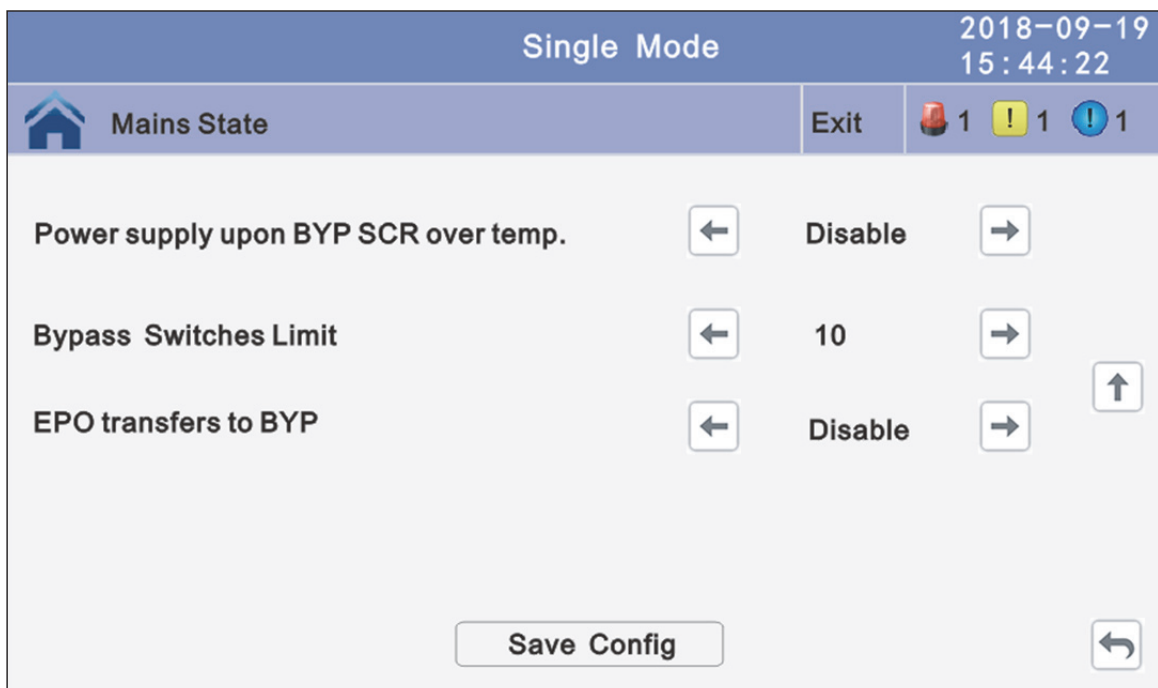
**Bypass rate tracking rate:** Inverter frequency tracking to bypass frequency rate. The value range is 0.5~2, and is 1 by default.



**Power Supply upon bypass Over Temp:** Specifies whether to start bypass mode when over temperature occurs. The default value is Enable.

**Bypass Switches Limit:** Cross currents occur during the transfer between bypass mode and normal mode, which impacts the system. This parameter specifies the number of transfers between bypass mode and normal mode within 1 hour, which ensures system security. The value can be 3 to 10, and is 10 by default.

**EPO transfers to BYP:** Specifies whether to start bypass mode when EPO occurs. The default value is Enable.

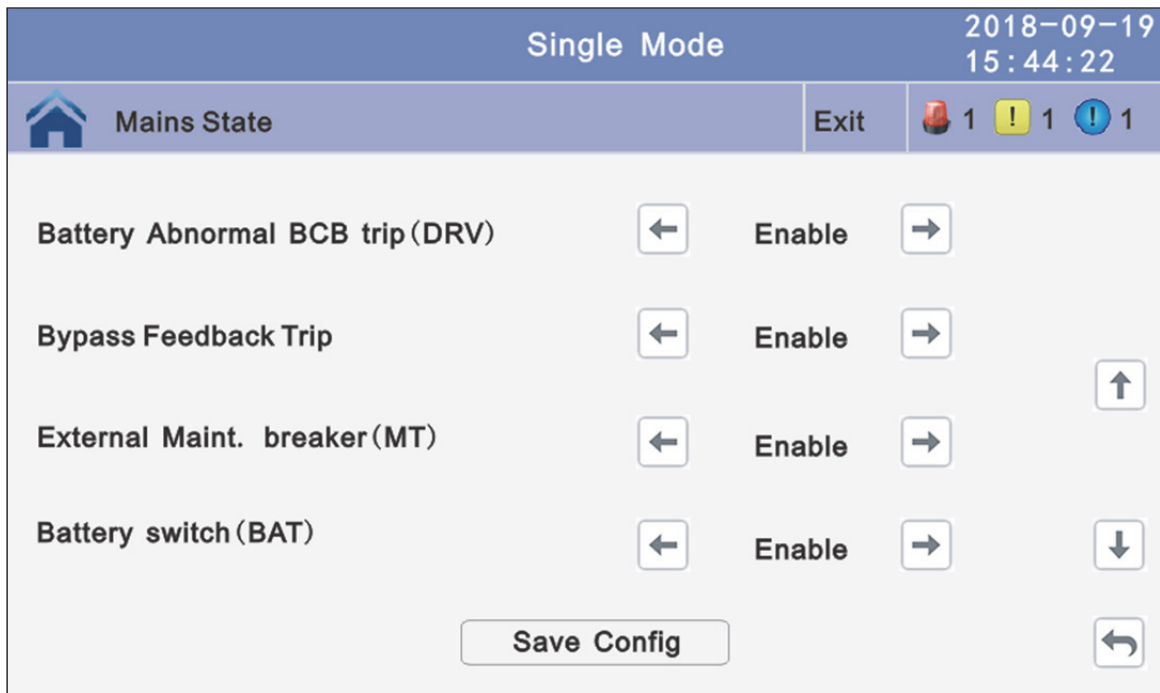


**Battery Abnormal BCB trip(DRV):** Enable or disable BCB trip single output. The default value is Disable.

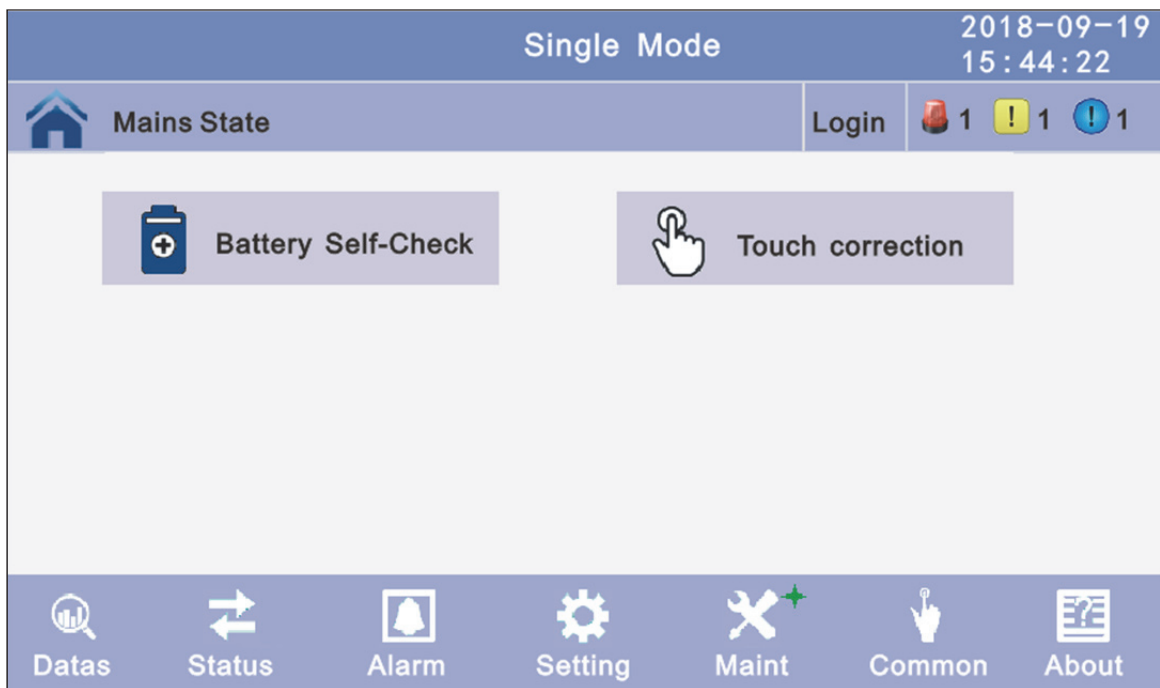
**Bypass Feedback:** Enable or disable bypass feedback output. The default value is Disable.

**External Maint. breaker:** Enable or disable external maintenance breaker connection detection. The default value is Disable.

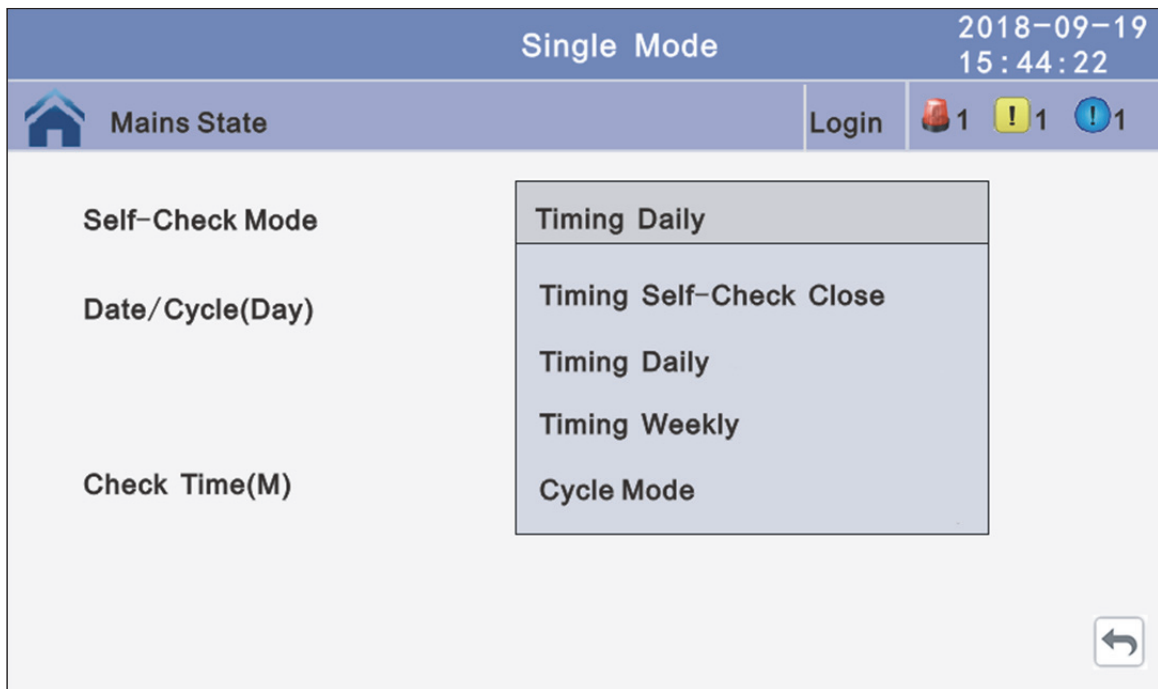
**Battery Switch(BAT):** Enable or disable battery breaker connection detection. The default value is Disable.



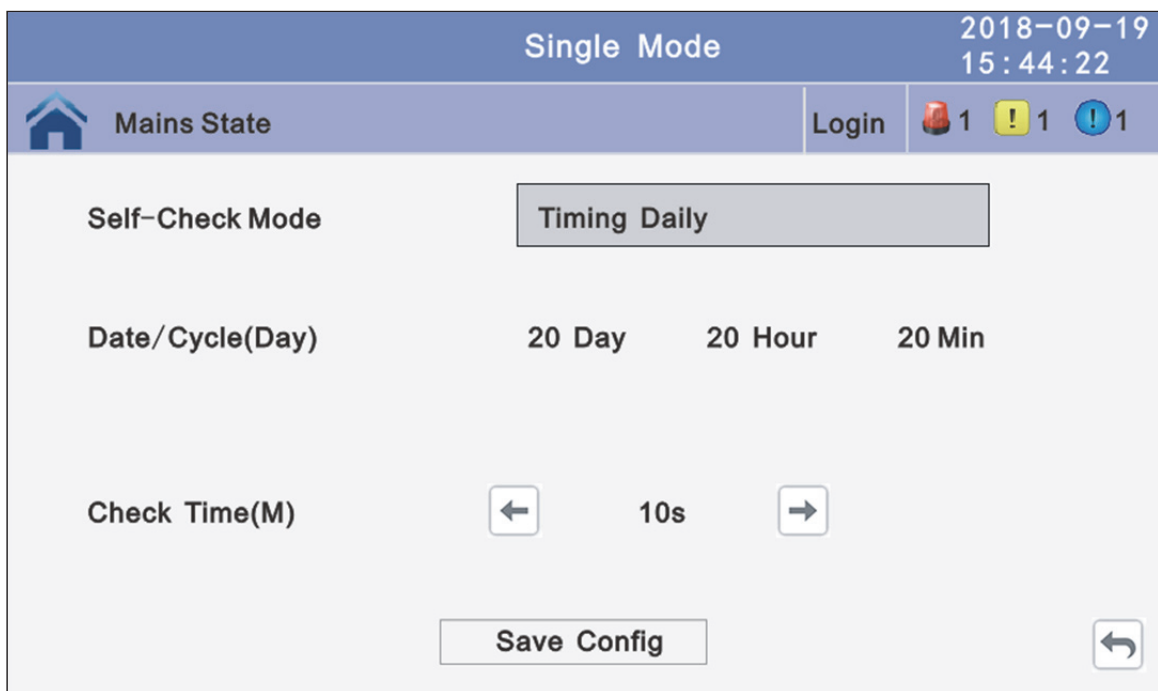
**4.3.5 Maint:** Software update, Touch correction, history download and battery self-test.



**4.3.5.1 Battery Self-Check:** can select check by Timing Daily, Timing Weekly, Cycle mode. The default value is Timing Self-Check Close.



**4.3.5.2.1 Timing Daily:** modify the check date, time and check time (10S (default), 10min, EOD).





**4.3.5.2.2 Timing Weekly:** modify the check date, time and check time (10S (default), 10min, EOD).

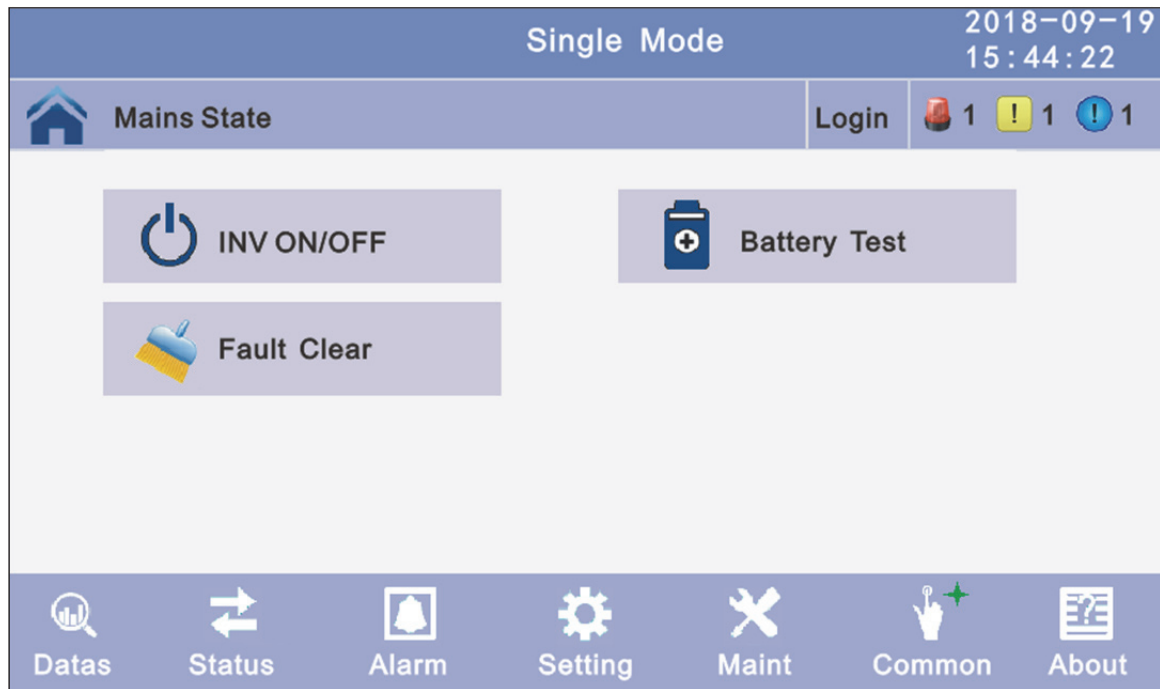
Single Mode		2018-09-19 15:44:22	
Mains State	Login	1	1  1
Self-Check Mode	Timing Weekly		
Date/Cycle(Day)	Monday	20 Hour    20 Min	
Check Time(M)	10s	10s	
Save Config			

**4.3.5.2.3 Timing Cycle mode:** modify the cycle date and check time (10S (default), 10min, EOD).

Single Mode		2018-09-19 15:44:22	
Mains State	Login	1	1  1
Self-Check Mode	Cycle Mode		
Date/Cycle(Day)	1		
Check Time(M)	10s		
Save Config			



#### 4.3.6 Common: INV ON/OFF, Battery test and Fault clear.



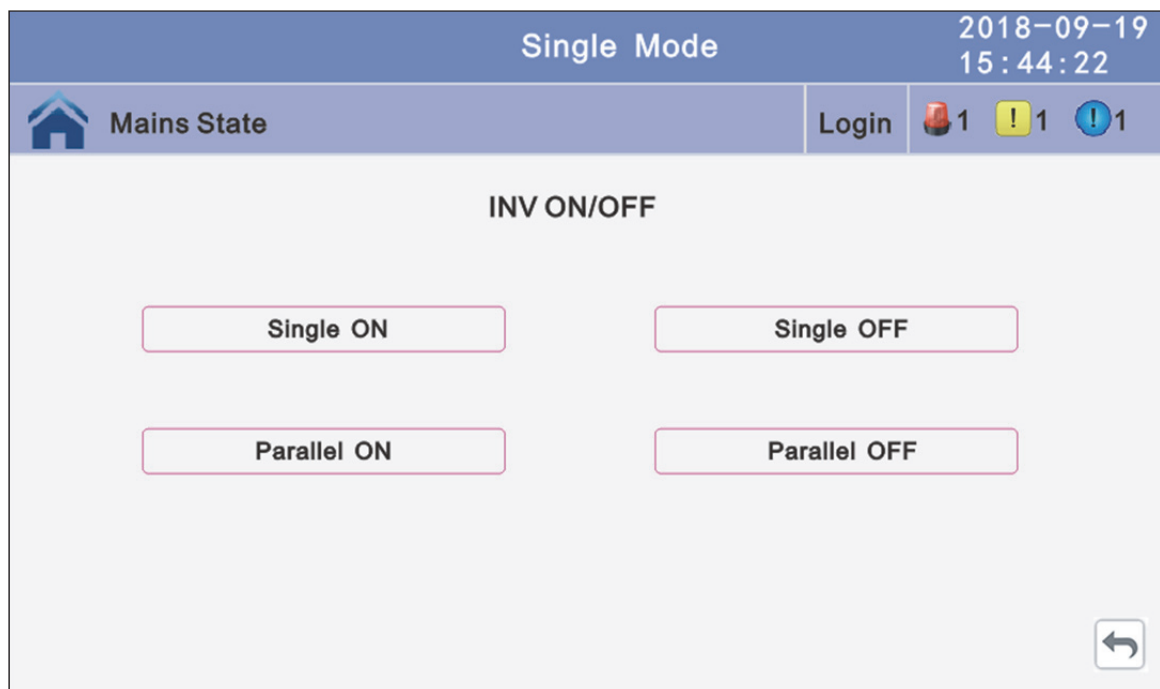
##### 4.3.6.1 INV ON/OFF

**Single OFF:** Inverter OFF location UPS

**Single ON:** Inverter ON location UPS

**Parallel OFF:** Inverter OFF all parallel UPSs

**Parallel ON:** Inverter ON all parallel UPSs



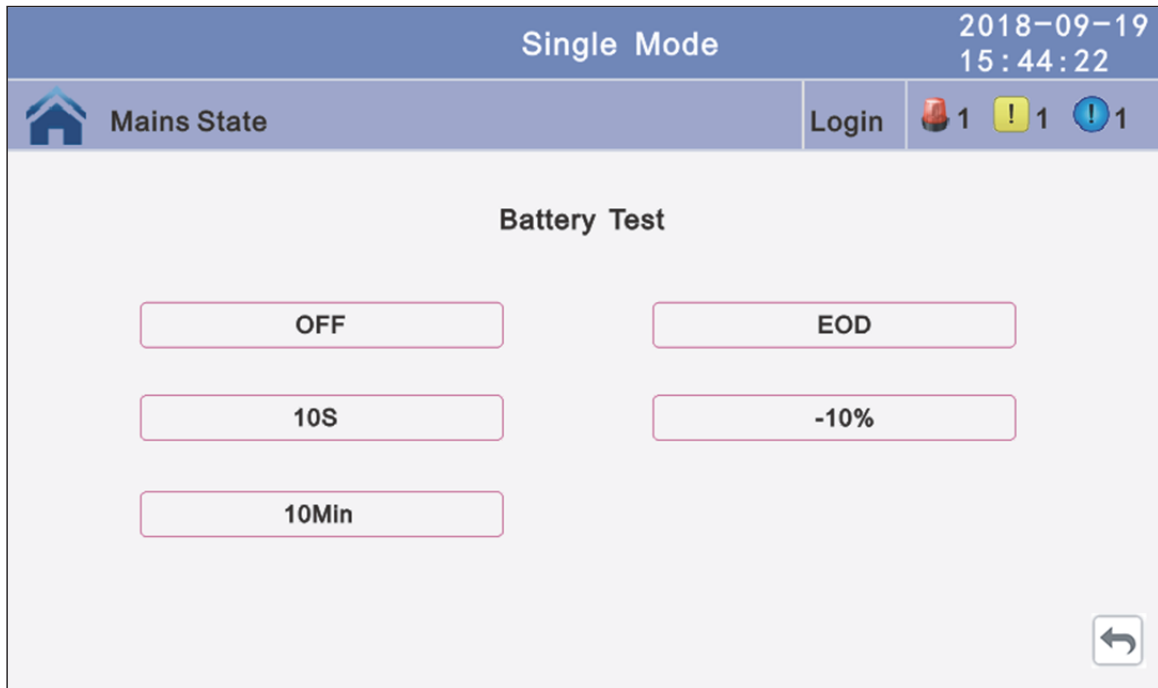
#### 4.3.6.2 Battery Test

**10S:** battery test for 10s

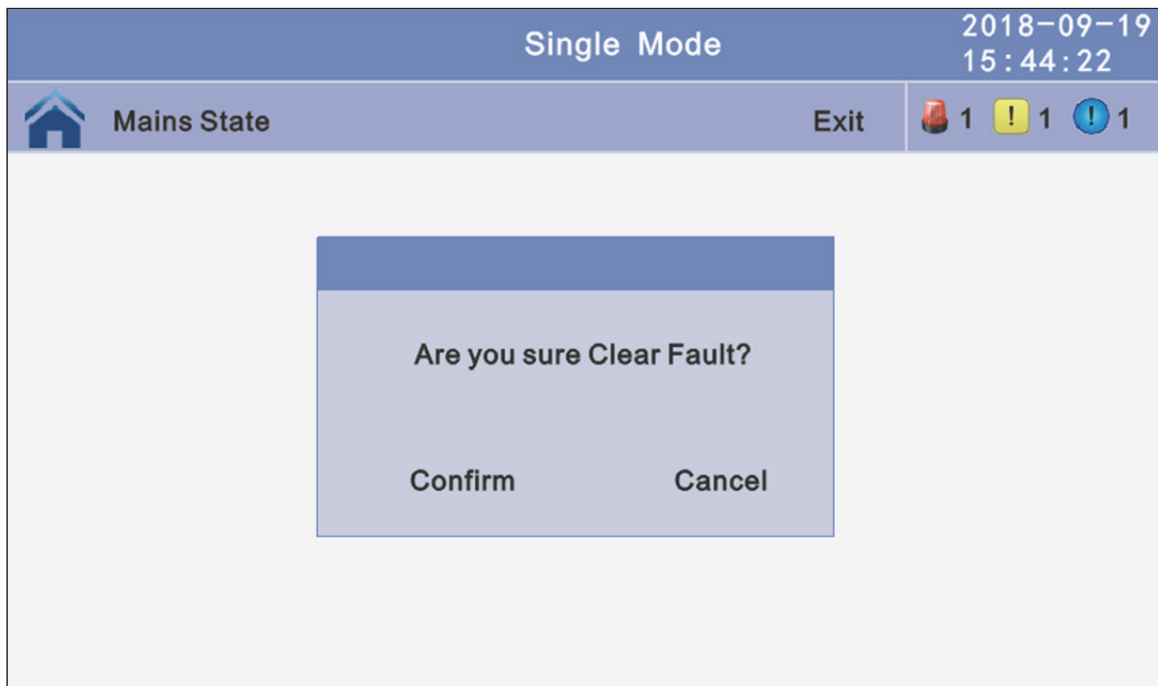
**10min:** battery test for 10min

**EOD:** battery test to EOD

**-10%:** battery test down 10% capability.

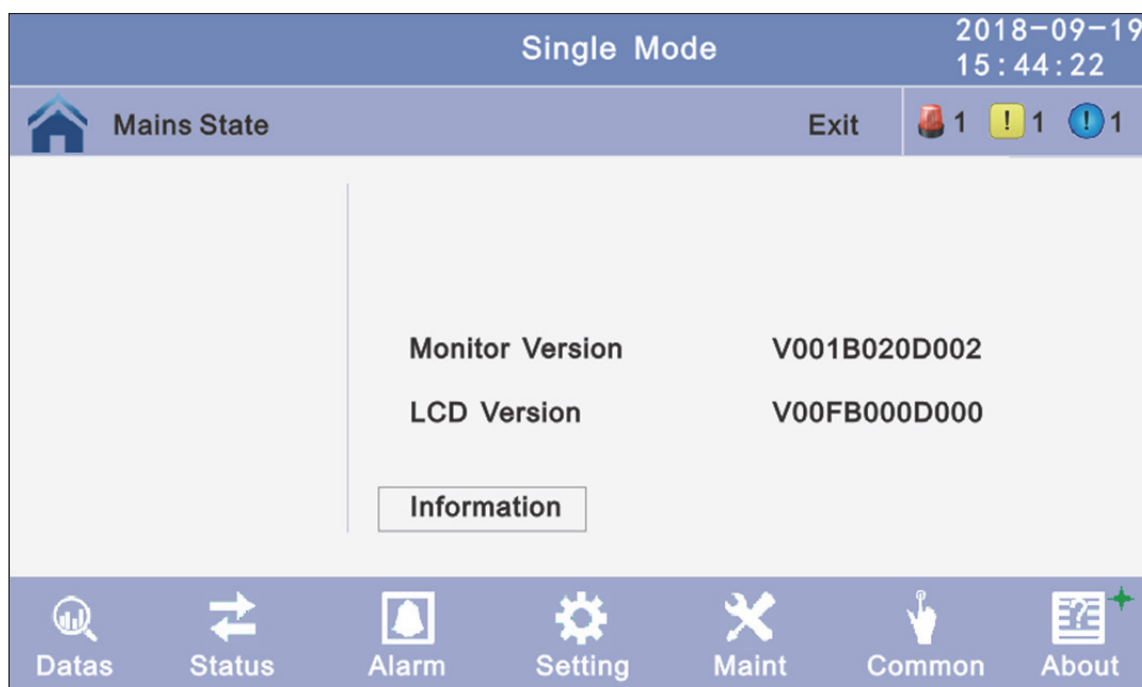


#### 4.3.6.3 Fault clear: Clear the current fault (not for all faults).



### 4.3.7 About: check the software version

#### 4.3.7.1 Monitor and LCD software version



## 4.4 Display Messages/Troubleshooting

This section lists the event and alarm messages that the UPS might display. The messages are listed in alphabetical order. This section is listed with each alarm message to help you troubleshoot problems.

### Display messages

#### Operational Status and Mode(s)

No.	Information stand for	LED			
		Fault	Bypass	Battery	Inverter
1	Initialized	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH
2	Standby Mode	EXTINGUISH	EXTINGUISH	X	EXTINGUISH
3	No Output	EXTINGUISH	EXTINGUISH	X	EXTINGUISH
4	Bypass Mode	EXTINGUISH	LIGHT	X	EXTINGUISH
5	Utility Mode	EXTINGUISH	EXTINGUISH	X	LIGHT
6	Battery Mode	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH
7	Battery Self-diagnostics	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH
8	Inverter is starting up	EXTINGUISH	X	X	EXTINGUISH
9	ECO Mode	EXTINGUISH	X	X	X
10	EPO Mode	LIGHT	EXTINGUISH	X	EXTINGUISH
11	Maintenance Bypass Mode	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH
12	Fault Mode	LIGHT	X	X	X

**CAUTION:** "X" means it is determined by other conditions

## Fault Information

No	Fault Cord	UPS Alarm Warning	Buzzer	LED
1	002	REC Over Temperature	Twice per second	Fault LED lit
2	003	REC par. cable Fault	Twice per second	Fault LED lit
3	004	REC Over Current	Beep continuously	Fault LED lit
4	005	REC Power Fault	Beep continuously	Fault LED lit
5	007	Input SCR Fault	Beep continuously	Fault LED lit
6	00A	Battery SCR Fault	Beep continuously	Fault LED lit
7	00C	Charge SCR Fault	Beep continuously	Fault LED lit
8	00E	Fan Fault	Beep continuously	Fault LED lit
9	011	Fan Power fault	Beep continuously	Fault LED lit
10	012	Charger Over Temp.	Beep continuously	Fault LED lit
11	013	Soft Start Failed	Beep continuously	Fault LED lit
12	014	BAT Charger Fault	Beep continuously	Fault LED lit
13	016	REC Comm. Fault	Once per 2 seconds	Fault LED blinking
14	019	REC Initializes Fault	Beep continuously	Fault LED lit
15	01D	Unit insert fault	Once per 2 seconds	Fault LED lit
16	063		Once per 2 seconds	Fault LED lit
17	01E	Rectifier Fault	Beep continuously	Fault LED lit
18	041	Inverter Fault	Beep continuously	Fault LED lit
19	044	INV IGBT SHORT	Beep continuously	Fault LED lit
20	047	Inverter relay Short	Beep continuously	Fault LED lit
21	04A	Inverter relay Broken	Beep continuously	Fault LED lit
22	04D	INV par. cable Fault	Twice per second	Fault LED lit
23	051	Output Short Circuit	Once per second	Fault LED blinking
24	054	INV Comm. Fault	Once per 2 seconds	Fault LED blinking
25	057	INV Initializes Fault	Beep continuously	Fault LED lit
26	05A	INV self-test Fault	Beep continuously	Fault LED lit
27	05E	DC Component Fault	Once per 2 seconds	Fault LED lit
28	061	DC bus abnormal	Beep continuously	Fault LED lit
29	064	INV DSP Power Fault	Beep continuously	Fault LED lit
30	067	INV Over Temperature	Twice per second	Fault LED lit
31	068	Load Sharing Fault	Twice per second	Fault LED lit
32	06A	Cabinet mode Fault	Beep continuously	Fault LED lit
33	06B	Fuse Broken	Beep continuously	Fault LED lit
34	081	Par. cable Fault	Twice per second	Fault LED lit
35	086	ECU Insert Fault	Once per 2 seconds	Fault LED lit
36	088	ECU Power Fault	Beep continuously	Fault LED lit
37	08B	ECU Comm. Fault	Beep continuously	Fault LED lit
38	08D	ECU Initializes Fault	Once per 2 seconds	Fault LED blinking
39	091	Bypass SCR Broken	Beep continuously	Fault LED lit
40	0C2		Beep continuously	Fault LED lit

No	Fault Cord	UPS Alarm Warning	Buzzer	LED
41	094	Bypass SCR short	Beep continuously	Fault LED lit
42	0C5		Beep continuously	Fault LED lit
43	097	BPS Over Temperature	Beep continuously	Fault LED lit
44	0CF		Beep continuously	Fault LED lit
45	09A	Output CT Reverse	Beep continuously	Fault LED lit
46	09D	Bypass Feedback Fault	Beep continuously	Fault LED lit

### Alarm Information

No	Alarm Cord	UPS Alarm Warning	Buzzer	LED
1	103	Battery Over Voltage	Once per second	BATTERY LED blinking
2	104	BAT Low Pre-warning	Once per second	BATTERY LED blinking
3	105	Battery Reverse	Twice per second	BATTERY LED blinking
4	106	Battery EOD	Once per second	BATTERY LED blinking
5	107	Battery Voltage low	Once per second	BATTERY LED blinking
6	108	No Battery	Once per second	BATTERY LED blinking
7	109	Input Phase Reverse	Once per second	INVERTER LED blinking
8	10A	Input N-Line lost	Twice per second	INVERTER LED blinking
9	10B	Mains Freq. Abnormal	Once per 2 seconds	INVERTER LED blinking
10	10C	Mains Volt. Abnormal	Once per 2 seconds	INVERTER LED blinking
11	10D	REC Comm. Error	Once per 2 seconds	INVERTER LED blinking
12	10E	Mains input lost	Once per 2 seconds	
13	10F	Set Data Err.	Once per 2 seconds	FAULT LED blinking
14	121	INV Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
15	125	INV Overload	Once per 2 seconds	INVERTER LED blinking
16	126	INV not synchronized	Beep continuously	INVERTER LED blinking
17	12A	INV Set Data Err	Once per 2 seconds	FAULT LED blinking
18	129	INV Comm. Error	Once per 2 seconds	FAULT LED blinking
19	141	Bypass Switch to Num	Once per 2 seconds	BYPASS LED blinking
20	142	Unit quantity mismatch	Once per 2 seconds	FAULT LED blinking
21	143	Parallel Overload	Once per 2 seconds	INVERTER LED blinking
22	144	Bypass Overload	Once per 2 seconds	BYPASS LED blinking
23	145	Maint. Switch Misuse	Once per 2 seconds	FAULT LED blinking
24	146	ECU Comm. Error	Once per 2 seconds	FAULT LED blinking
25	147	Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
26	14B	ECU Par. cable abnormal	Once per 2 seconds	FAULT LED blinking
27	14C	ECU Abnormal	Once per 2 seconds	FAULT LED blinking
28	14E	BPS Phase Reversed	Once per second	BYPASS LED blinking
29	162		Once per second	BYPASS LED blinking

No	Alarm Cord	UPS Alarm Warning	Buzzer	LED
30	14F	BPS Unable To Trace	Once per 2 seconds	BYPASS LED blinking
31	163		Once per 2 seconds	BYPASS LED blinking
32	150	BPS Not Available	Once per second	BYPASS LED blinking
33	164		Once per second	BYPASS LED blinking
34	151	Ecu Set Data Err	Once per 2 seconds	FAULT LED blinking

## 4.5 Options

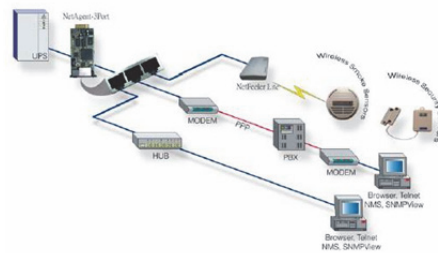
**SNMP card:** internal SNMP / external SNMP optional

- ◆ Loosen the 2 torque screws (on each side of the card).
- ◆ Carefully pull out the card. Reverse the procedure for re-installation

The slot called SNMP supports the MEGAtec protocol. We advise that NetAgent II-3 port is also a tool to remotely monitor and manage any UPS system

NetAgent II-3Ports supports the Modem Dial-in (PPP) function to enable the remote control via the internet when the network is unavailable.

In addition to the features of a standard NetAgent Mini, NetAgent II has the option to add NetFeeler Lite to detect temperature, humidity, smoke and security sensors. Thus, making NetAgent II a versatile management tool. NetAgent II also supports multiple languages and is setup for web-based auto language detection.



Typical topology of the UPS Network Management

## Relay card

The card is used for providing the interface for UPS peripheral monitoring. The contact signals can reflect UPS running status. The card is connected to peripheral monitoring devices via DB9 female to facilitate the effective monitoring of the real-time status of UPS and timely feedback the status to monitor when abnormal situation occurs (such as UJPS failure, mains interruption, UPS bypass and ect.). It is installed in the intelligent slot of the UPS.

The relay card includes 6 output ports and one input port. Please refer to the following table for detail.

Pin-out <sup>Ⓢ</sup>	Function description <sup>Ⓢ</sup>	Input/Output <sup>Ⓢ</sup>
1 <sup>Ⓢ</sup>	UPS Failure <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>
2 <sup>Ⓢ</sup>	Summary Alarm <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>
3 <sup>Ⓢ</sup>	GND <sup>Ⓢ</sup>	<sup>Ⓢ</sup>
4 <sup>Ⓢ</sup>	Remote Shutdown <sup>Ⓢ</sup>	Input <sup>Ⓢ</sup>
5 <sup>Ⓢ</sup>	Common <sup>Ⓢ</sup>	<sup>Ⓢ</sup>
6 <sup>Ⓢ</sup>	Bypass <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>
7 <sup>Ⓢ</sup>	Battery Low <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>
8 <sup>Ⓢ</sup>	UPS ON <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>
9 <sup>Ⓢ</sup>	Utility Failure <sup>Ⓢ</sup>	Output <sup>Ⓢ</sup>

## Appendix 1 Specifications

MODEL	60kVA	80kVA	100kVA	120kVA	160kVA	200kVA
Capacity (VA/Watts)	60k 60k	80k 80k	100k 100k	120k 120k	160k 160k	200k 200k
<b>INPUT</b>						
Nominal voltage	380/400/415Vac, (3Ph+N+PE)					
Operating voltage range	138~485Vac					
Operating frequency range	40Hz-70Hz					
Power factor	≥0.99					
Harmonic distortion (THDi)	≤3% (100%non-linear load )					
Bypass voltage range	220Vac Max.voltage: +25%(optional +10%,+15%,+20% ) 230Vac Max.voltage: +20%(optional +10%,+15% ) 240Vac Max.voltage: +15%(optional +10% ) Min. voltage: -45% (optional -20%,-30%) Frequency synchronize tracing range: ±10%					
Icc	10kA					
Generator input	Support					
<b>OUTPUT</b>						
Output voltage	380/400/415Vac (3Ph+N+PE)					
Voltage regulation	±1%					
Power factor	1.0					
Output frequency	1.Line Mode: synchronize with input; when input frequency > ±10% (±1%/±2%/±4%/±5% optional) 2.Battery Mode:50/60*(1±0.02%)Hz					
Crest factor	3:1					
Harmonic distortion (THD)	≤2% with linear load ≤4% with non linear load					
Efficiency	95.5%					
<b>BATTERY</b>						
Battery voltage	Optional Voltage: ±180V/±192V/±204V/±216V/±228V/±240/±252/±264/±276/±288/±300Vdc(30/32/34/36/38/40/42/44/46/48/50pcs optional) 360Vdc~600Vdc (30~50 pcs, 30 pcs define, 36~ 50 pcs no power derating; 32~34 pcs output power factor 0.9;30 pcs output power factor 0.8;)					
Charge Current(A) (charge current can be set according to battery capacity installed)	Max. current 20A	Max. current 40A			Max. current 60A	

<b>SYSTEM FEATURES</b>						
Transfer time	Utility to Battery : 0ms; Utility to bypass: 0ms					
Overload	Load≤110%: last 60min,≤125%: last 10min,≤150%: last 1min					Load≤110%: last 60min,≤125 %: last 1min,≤150%: last 1.2s
Alarm	overload, utility abnormal, UPS fault, battery low, etc.					
Backfeed	Support					
Protection	short circuit, overload, over temperature, battery low, fan fault alarm.					
Communication	USB, RS232, RS485, Parallel port, REPO port, LBS port, Backfeed port, Intelligent slot, SNMP card (optional), Relay card (optional)					
<b>ENVIRONMENTAL</b>						
Operating temperature	0°C~40°C					
Storage temperature	-25°C~55°C(no battery)					
Humidity range	0~95% (non condensing)					
Altitude	< 1500m.When>1500m,lower the rated power for use					
Noise level	<60dB	<61dB	<62dB	<63dB	<66dB	<68dB
<b>PHYSICAL</b>						
Dimension D×W×H (mm)	828x250x868	850x442x1200				
Net weight (kg)	83	144	147	155	190	230
<b>STANDARDS</b>						
Safety	IEC/EN62040-1,IEC/EN60950-1					
EMC	IEC/EN62040-3,IEC61000-4-2,IEC61000-4-3,IEC61000-4-4,IEC61000-4-5,IEC 61000-4-6,IEC61000-4-8					



## Appendix 2 Problems and Solution

In case the UPS cannot work normally, it might be wrong in installation, wiring or operation. Please check these aspects first. If all these aspects are checked without any problem, please consult with local agent right away and provide below information.

( 1 ) Product model name and serial number.

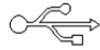
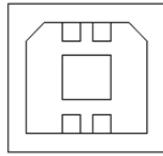
( 2 ) Try to describe the fault with more details, such as LCD display info, LED lights status, etc.

Read the user manual carefully, it can help a lot for using this UPS in the right way. Some FAQ (frequently asked questions) may help you to troubleshoot your problem easily.

No.	Problem	Possible reason	Solution
1	Utility is connected but the UPS cannot be powered ON.	Input power supply is not connected; Input voltage low; The input switch of the UPS is not switched on.	Measure if the UPS input voltage/frequency is within the window. Check if UPS input is switched on
2	Utility normal but Utility LED does not light on, and the UPS operates at battery mode	The input breakers of the UPS are not switched on; input cable is not well connected	Switch on the input breaker; Make sure the input cable is well connected.
3	The UPS does not indicate any failure, but output do not have voltage	Output cable does not well connected; Output breaker do not switch on	Make sure the output cable is well connected; Switch on the output breaker.
4	Utility LED is flashing	Utility voltage exceeds UPS input range.	If the UPS operates at battery mode, please pay attention to the remaining backup time needed for your system.
5	Battery LED is flashing but no charge voltage and current	Battery breaker does not switch on, or batteries are damaged, or battery is reversely connected. Battery number and capacity are not set correctly.	Switch on the battery breaker. If batteries are damaged, need to replace whole group batteries, Connect the battery cables correctly; Go to LCD setting of the battery number and capacity, set the correct data.
6	Buzzer beeps every 0.5 seconds and LCD display "output overload"	Overload	Remove some load
7	The UPS only works on bypass mode	The UPS is set to ECO mode, or the transfer times to bypass mode are limited.	Set the UPS working mode to UPS type(non-parallel) or to reset the times of transferring to bypass or re-start the UPS
8	Cannot Black start	Battery switch is not properly closed: Battery fuse is not open: Or Battery low: Battery quantity set wrong; Power breaker in the rear panel not switch ON.	Close the battery switch: Change the fuse: Recharge the battery: Power ON the UPS with AC to set the battery quantity & quantity; Switch on the power breaker.

## Appendix 3 USB communication port definition

Definition of port:



Connection between PC USB port and UPS USB port.

PC USB port	UPS USB port	Description
Pin 1	Pin 1	PC : +5V
Pin 2	Pin 2	PC : DPLUS signal
Pin 3	Pin 3	PC : DMINUS signal
Pin 4	Pin 4	Signal ground

Available function of USB

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.

Communication data format

Baud rate ----- 9600bps

Byte length ----- 8bit

End bit ----- 1bit

Parity check -----none

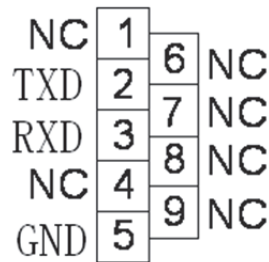


### CAUTION!

**USB and RS232 interface cannot be used at the same time, you can only use one of them at one time.**

## Appendix 4 RS232 communication port definition

Definition of Male port:



Connection between PC RS232 port and UPS RS232 port

PC RS232 port	UPS RS232 port	
Pin 2	Pin 2	UPS send,PC receive
Pin 3	Pin 3	PC send,UPS receive
Pin 5	Pin 5	ground

Available function of RS232

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.

RS-232 communication data format

Baud rate ----- 9600bps

Byte length ----- 8bit

End bit ----- 1bit

Parity check -----none

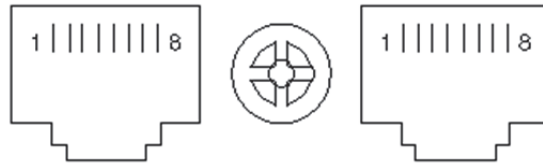


### CAUTION!

**USB and RS232 interface cannot be used at the same time, you can only use one of them at one time.**

## Appendix 5 RS485 communication port definition

Definition of port:



Connection between the Device's RS485 port and UPS RS485 port.

device(RJ45)	UPS(RJ45)	Description
Pin 1/5	Pin 1/5	485+ "A"
Pin 2/4	Pin 2/4	485 - "B"
Pin7	Pin7	+12Vdc
Pin8	Pin8	GND

Available function of RS485

- ◆ Monitor UPS power status.
- ◆ Monitor UPS alarm info.
- ◆ Monitor UPS running parameters.
- ◆ Timing off/on setting.
- ◆ Battery environment temperature monitoring.
- ◆ Charging voltage modulation depending on batteries temperature

Communication data format

Baud rate ----- 9600bps

Byte length ----- 8bit

End bit ----- 1bit

Parity check -----none

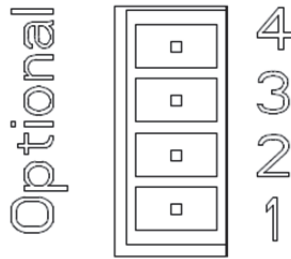


**CAUTION!**

**RS485 port pin7 is 12Vdc!**

## Appendix 6 Optional port definition

Definition of Male port:



Instruction:

UPS	Instruction
Pin1	Normally NC
Pin2	Normally NO
Pin3	/
Pin4	Common

Function 1 description (Optional):

- ◆ Drive the bypass breaker when feedback alarm.

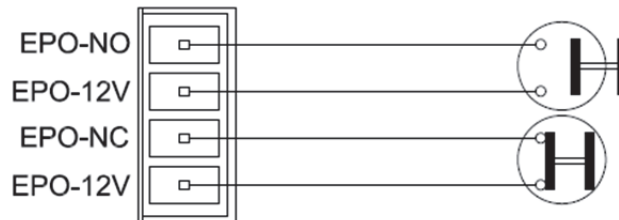
Function 2 description (Optional):

- ◆ Drive the battery breaker when battery voltage low.

## Appendix 7 REPO instruction

Definition of port:

Connection diagram:



Connection between the button and UPS REPO port.

Button	UPS REPO	Description
Pin 1	Pin 1	EPO-NO
Pin 2	Pin 2	EPO-12V
Pin 1	Pin 3	EPO-NC
Pin 2	Pin 4	EPO-12V

- ◆ A remote emergency stop switch can be installed in a remote location and connection through simple wires to the REPO connector.